

Transcript: Justin

Mills-6652592396222464-4638352709828608

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Um, I was just calling to un-enroll in the, um, insurance. I got told- And what's the staffing agency you work for? Um, I work for Genesis, but I mean, or through Surge. Okay, so Surge Staffing, and the last four of your social? Um, 8533. You said 8533? Yeah. And what was your first and last name? Hailey Flea. Oh, no, no, no, no. It's 5833, sorry. 5833. Okay. That's identity additional. Wah-wah-wah-wah. And for security purposes, could you verify your home address, including city, state and zip code, Hailey? Um, can you say that again? Sorry. For security purposes, can you verify your home address, including city, state and zip code? 1407 Stanberry Avenue, Zanesville, Ohio, and 43701. ... to that. And your date of birth? 07/26/03. And the whole reason is that, uh, another large- And I think this telephone number has a 740-607-3482? Yes. Stay on that one, coming out. And the email has fleecehailey03icloud@... Uh-huh. And the I3R. Okay, so I'll go ahead and opt you out. Is there anything else I can assist you with today? Nope, you got it. Thank you. You're welcome. You have a great day, okay? You too. All right, bye-bye. Bye. Scab.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Um, I was just calling to un-enroll in the, um, insurance. I got told-

Speaker speaker_0: And what's the staffing agency you work for?

Speaker speaker_1: Um, I work for Genesis, but I mean, or through Surge.

Speaker speaker_0: Okay, so Surge Staffing, and the last four of your social?

Speaker speaker_1: Um, 8533.

Speaker speaker_0: You said 8533?

Speaker speaker_1: Yeah.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Hailey Flea. Oh, no, no, no, no. It's 5833, sorry.

Speaker speaker_0: 5833.

Speaker speaker_2: Okay. That's identity additional. Wah-wah-wah-wah.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Hailey?

Speaker speaker_1: Um, can you say that again? Sorry.

Speaker speaker_0: For security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: 1407 Stanberry Avenue, Zanesville, Ohio, and 43701.

Speaker speaker_2: ... to that.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 07/26/03.

Speaker speaker_2: And the whole reason is that, uh, another large-

Speaker speaker_0: And I think this telephone number has a 740-607-3482?

Speaker speaker_1: Yes.

Speaker speaker_2: Stay on that one, coming out.

Speaker speaker_0: And the email has fleecehailey03icloud@...

Speaker speaker_1: Uh-huh.

Speaker speaker_2: And the I3R.

Speaker speaker_0: Okay, so I'll go ahead and opt you out. Is there anything else I can assist you with today?

Speaker speaker_1: Nope, you got it. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Bye.

Speaker speaker_2: Scab.