

Transcript: Justin

Mills-6637757635543040-5390214272434176

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? I had a call, a missed call from this number. Was there a voicemail left by any chance? I don't have voicemail set up. Okay. No worries. So the phone call or text message that you probably received was a courtesy reminder from your employer letting you know that they were still in their open enrollment. So you had the option to enroll, make changes, or cancel benefits offered through them, like health insurance.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: I had a call, a missed call from this number.

Speaker speaker_0: Was there a voicemail left by any chance?

Speaker speaker_1: I don't have voicemail set up.

Speaker speaker_0: Okay. No worries. So the phone call or text message that you probably received was a courtesy reminder from your employer letting you know that they were still in their open enrollment. So you had the option to enroll, make changes, or cancel benefits offered through them, like health insurance.