

Transcript: Justin

Mills-6602311271366656-5824753445552128

Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Hi, Justin. I need to make a payment. Okay. What's the staffing agency you work for? Partners Personnel. And the last four of your social? 9121. And what was your first and last name? David Romero. Good. And for security purposes, could you verify your home address including city, state and zip code, Mr. Romero? 13686 East Evans Avenue, Aurora, Colorado 80014. Date of birth did you need? Yes, sir. Confirm your date of birth. July 15th, 1963. And a good telephone number have a 720-431-3026? Correct. And the email I have is davidgromero726@gmail.com? Correct. Okay. So let me go ahead and get that direct payment set up for you real quick. Okay. Yeah. And just to confirm, the same address we have on file is the same as your billing address? Yes. Okay. 2022 H... Okay, and the credit card number? 4100 3902 1836 8641. And the expiration dates? 0626. Thanks. And the CVC number? 383- -83. Okay. I'm about to go ahead and process the direct payment of \$55.05. Okay. Okay. Here. And just to confirm the credit card number, it was 4100 3902- 4100 3902. ... 1836- Yes. Uh, 8641? Correct. Okay. So let's see here. Okay, so payment was successful. Is there anything else I could assist you with today, David? No, that's all. Awesome. Well, you have a wonderful day, okay? All right. You too. Thank you very much. Bye-bye. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. I need to make a payment.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Partners Personnel.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 9121.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: David Romero.

Speaker speaker_0: Good. And for security purposes, could you verify your home address including city, state and zip code, Mr. Romero?

Speaker speaker_1: 13686 East Evans Avenue, Aurora, Colorado 80014. Date of birth did you need?

Speaker speaker_0: Yes, sir. Confirm your date of birth.

Speaker speaker_1: July 15th, 1963.

Speaker speaker_0: And a good telephone number have a 720-431-3026?

Speaker speaker_1: Correct.

Speaker speaker_0: And the email I have is davidgromero726@gmail.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. So let me go ahead and get that direct payment set up for you real quick.

Speaker speaker_1: Okay. Yeah.

Speaker speaker_0: And just to confirm, the same address we have on file is the same as your billing address?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. 2022 H... Okay, and the credit card number?

Speaker speaker_1: 4100 3902 1836 8641.

Speaker speaker_0: And the expiration dates?

Speaker speaker_1: 0626.

Speaker speaker_0: Thanks. And the CVC number?

Speaker speaker_1: 383-

Speaker speaker_0: -83. Okay. I'm about to go ahead and process the direct payment of \$55.05.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. Here. And just to confirm the credit card number, it was 4100 3902-

Speaker speaker_1: 4100 3902.

Speaker speaker_0: ... 1836-

Speaker speaker_1: Yes.

Speaker speaker_0: Uh, 8641?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. So let's see here. Okay, so payment was successful. Is there anything else I could assist you with today, David?

Speaker speaker_1: No, that's all.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: All right. You too. Thank you very much. Bye-bye.

Speaker speaker_0: You're welcome. Bye-bye.