

Transcript: Justin

Mills-6588758961078272-4931259811938304

Full Transcript

Thank you for calling Benefits and Accords. This is Justin. How can I help you today? Yes, this is Patrick Casteel. I'm, uh... We were told to, uh, tell you to cancel the medic... medical coverage- Coverage. Um, before first paycheck. ... before first paycheck. It's from Americast Staffcorp. Okay. Did you recently just start with Americast Staffcorp? Yes. Okay. So in order for me to create a file in our system to opt you out of their benefits, I need your full Social. 5610488888. And your first and last name? Patrick Casteel. That's C-A-S-T-E-E-L. And your home address, including city, state and ZIP code. 16211 East First Street, Tulsa, Oklahoma 74108. And your date of birth? 05/02/1966. And a good telephone number I have is 918-210-9335. Guilty as charged. And do you have a good email? Yeah. Yeah, it's all lowercase, pcasteel46@gmail.com. Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today, Patrick? No. That's a home run to me right there. Thank you. You're welcome. You have a great day. Okay? You have a great day. You as well. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Accords. This is Justin. How can I help you today?

Speaker speaker_1: Yes, this is Patrick Casteel. I'm, uh... We were told to, uh, tell you to cancel the medic... medical coverage-

Speaker speaker_0: Coverage. Um, before first paycheck.

Speaker speaker_1: ... before first paycheck. It's from Americast Staffcorp.

Speaker speaker_0: Okay. Did you recently just start with Americast Staffcorp?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. So in order for me to create a file in our system to opt you out of their benefits, I need your full Social.

Speaker speaker_1: 5610488888.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Patrick Casteel. That's C-A-S-T-E-E-L.

Speaker speaker_0: And your home address, including city, state and ZIP code.

Speaker speaker_1: 16211 East First Street, Tulsa, Oklahoma 74108.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 05/02/1966.

Speaker speaker_0: And a good telephone number I have is 918-210-9335.

Speaker speaker_1: Guilty as charged.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Yeah. Yeah, it's all lowercase, pcasteel46@gmail.com.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today, Patrick?

Speaker speaker_1: No. That's a home run to me right there. Thank you.

Speaker speaker_0: You're welcome. You have a great day. Okay?

Speaker speaker_1: You have a great day.

Speaker speaker_0: You as well. Bye-bye.

Speaker speaker_1: Bye.