

Transcript: Justin

Mills-6587739189755904-4931973663899648

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hey, Justin. This is Jared Moultrie. I was trying to see if my card's been sent out. Uh, let me check on that. What's the staffing agency you work for? Um, TRC. And the last four of your Social? 04058. And for security purposes, can you verify the home address, including city, state and zip code, Jared? Uh, 1306 ?? Avenue, Augusta, Georgia 30904. And confirm your date of birth? 12/11/91. And a good telephone number. I have a 704-574-2668. Yes, sir. And the email I have is jared.moultrie@gmail? Right. Okay, so looking at the file, uh, you became active in the coverage as of this past Monday, the 4th, so you should be receiving physical ID cards early next week. However, if you did call back Thursday or Friday of this week, we can actually email the ID cards to you then, um, because it does take the insurance car- at least 72 hours to generate policy information. Okay. Okay. Okay. Um, as of right now, you should be receiving those early next week. Okay? Okay. Okay. Is there anything else I could help you out with today, Jared? Um, that's all. Awesome. Well, thank you for calling Benefits in a Card, and I hope you have a wonderful day. Okay? All right. You do the same. Thank you. Bye-bye. Mm. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hey, Justin. This is Jared Moultrie. I was trying to see if my card's been sent out.

Speaker speaker_1: Uh, let me check on that. What's the staffing agency you work for?

Speaker speaker_2: Um, TRC.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 04058.

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code, Jared?

Speaker speaker_2: Uh, 1306 ?? Avenue, Augusta, Georgia 30904.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: 12/11/91.

Speaker speaker_1: And a good telephone number. I have a 704-574-2668.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And the email I have is jared.moultrie@gmail?

Speaker speaker_2: Right.

Speaker speaker_1: Okay, so looking at the file, uh, you became active in the coverage as of this past Monday, the 4th, so you should be receiving physical ID cards early next week. However, if you did call back Thursday or Friday of this week, we can actually email the ID cards to you then, um, because it does take the insurance car- at least 72 hours to generate policy information.

Speaker speaker_2: Okay.

Speaker speaker_1: Okay.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, as of right now, you should be receiving those early next week. Okay?

Speaker speaker_2: Okay.

Speaker speaker_1: Okay. Is there anything else I could help you out with today, Jared?

Speaker speaker_2: Um, that's all.

Speaker speaker_1: Awesome. Well, thank you for calling Benefits in a Card, and I hope you have a wonderful day. Okay?

Speaker speaker_2: All right. You do the same.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Mm. Bye.