

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, yes, I had a, a text message. Do you mind reading out the text message for me, please? Um, "Congratulations on your job with ManCan. You have 30 days to enroll and to benefit call or visit." You there? Yeah, I'm still here. I'm just listening. So, it stated you had 30 days to enroll in the benefits offered through ManCan. Is that correct? Yeah. Okay, so that was just a courtesy reminder from ManCan, letting you know you have 30 days from your first paycheck to enroll in the benefits, 'cause that's considered your personal open enrollment period. So, like I said, it was just a courtesy reminder. Um, I can email you a copy of a benefit guide if you wanted something to look over. No, it's fine. Thank you. No worries. Is there anything else I could help you out with today? No, that's it. Thank you. Have a good day. You as well. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Uh, yes, I had a, a text message. Do you mind reading out the text message for me, please? Um, "Congratulations on your job with ManCan. You have 30 days to enroll and to benefit call or visit." You there?

Speaker speaker_0: Yeah, I'm still here. I'm just listening. So, it stated you had 30 days to enroll in the benefits offered through ManCan. Is that correct?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay, so that was just a courtesy reminder from ManCan, letting you know you have 30 days from your first paycheck to enroll in the benefits, 'cause that's considered your personal open enrollment period. So, like I said, it was just a courtesy reminder. Um, I can email you a copy of a benefit guide if you wanted something to look over.

Speaker speaker_1: No, it's fine. Thank you.

Speaker speaker_0: No worries. Is there anything else I could help you out with today?

Speaker speaker_1: No, that's it. Thank you. Have a good day.

Speaker speaker_0: You as well. Bye-bye.