

Transcript: Justin

Mills-6585175240130560-5542274687090688

Full Transcript

Thank you for calling Benefits for your Card. Hello. Hello. This is Justin. How can I help you today? Hello. Uh, received, uh, three calls from this number just now and I happened to miss all of them. Yeah, so the phone call you received was a courtesy reminder from your employer, Focus, letting you know that they were still- Okay. ... in their company open enrollment period, so you had the option to make any changes, enroll or cancel benefits offered through them. Um... okay, so I haven't been fired is is basically what that means, right? Correct. It's just for health insurance, sir. Oh, okay. Um, no, I, I think I'll keep things as they are, but thank you. No worries. Have a great day. All right. You also. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits for your Card.

Speaker speaker_1: Hello. Hello.

Speaker speaker_0: This is Justin. How can I help you today?

Speaker speaker_1: Hello. Uh, received, uh, three calls from this number just now and I happened to miss all of them.

Speaker speaker_0: Yeah, so the phone call you received was a courtesy reminder from your employer, Focus, letting you know that they were still-

Speaker speaker_1: Okay.

Speaker speaker_0: ... in their company open enrollment period, so you had the option to make any changes, enroll or cancel benefits offered through them.

Speaker speaker_1: Um... okay, so I haven't been fired is is basically what that means, right?

Speaker speaker_0: Correct. It's just for health insurance, sir.

Speaker speaker_1: Oh, okay. Um, no, I, I think I'll keep things as they are, but thank you.

Speaker speaker_0: No worries. Have a great day.

Speaker speaker_1: All right. You also. Thank you.

Speaker speaker_0: Bye-bye.

Speaker speaker_1: Bye.