

Transcript: Justin

Mills-6580538416873472-6704986251902976

Full Transcript

Thank you for calling Benefits for the Courageous. This is Justin. How can I help you today? Oh, well, I'm just calling to see because I don't know, they sent me a text. I don't know what it is about. Do you mind reading out the text message for me please? Uh, yeah. It says... Well, it's in Spanish. It's like a reminder to... Let me read it in, let me read it in English. Hold on. Okay, it says, "Hello. Friendly reminder, your opportunity to enroll in benefits is coming to an end." But I don't know what it is about so... Um, yeah, so the text message you received was from your staffing agency or your employer, letting you know that you- Oh, man. ... that you're eligible to be enrolled with their- Exactly right. ... insurance. No, I'm not, I'm not with that staffing anymore. Thank you so much. Okay. No worries. All right. Thank you. You can go ahead and disregard that text message, okay? Okay, thanks. Thank you so much. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits for the Courageous. This is Justin. How can I help you today?

Speaker speaker_1: Oh, well, I'm just calling to see because I don't know, they sent me a text. I don't know what it is about.

Speaker speaker_0: Do you mind reading out the text message for me please?

Speaker speaker_1: Uh, yeah. It says... Well, it's in Spanish. It's like a reminder to... Let me read it in, let me read it in English. Hold on. Okay, it says, "Hello. Friendly reminder, your opportunity to enroll in benefits is coming to an end." But I don't know what it is about so...

Speaker speaker_0: Um, yeah, so the text message you received was from your staffing agency or your employer, letting you know that you-

Speaker speaker_1: Oh, man.

Speaker speaker_0: ... that you're eligible to be enrolled with their-

Speaker speaker_1: Exactly right.

Speaker speaker_0: ... insurance.

Speaker speaker_1: No, I'm not, I'm not with that staffing anymore. Thank you so much.

Speaker speaker_0: Okay. No worries.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: You can go ahead and disregard that text message, okay?

Speaker speaker_1: Okay, thanks. Thank you so much. Bye-bye.

Speaker speaker_0: All right. Bye-bye.