

Transcript: Justin

Mills-6553799911718912-4769587026116608

Full Transcript

Thank you for calling Benefits ... This is Justin. How can I help you today? Hey, um, I g- I got auto enrolled into, into your, um, thing. I'm just trying to... I was calling the client. Yeah. What's that staffing agency you work for? Sears. Last four of your social? 9445. And your first and last name? Derrico Neal. And for security purposes, can you verify your home address, including city, state and zip code? 884 ... Street, Marion, Ohio. Uh, 43302. Okay? And your date of birth? 04092004. And a good telephone number. I have a 614-381-2754. Uh, yes, you could do, uh, 567-231-7463. And just to confirm, 567-231-7463? Yeah. And the email I have is derricooneill11 at gmail? Yes, sir. Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through, so it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay? All right. Okay. Is there anything else I could help you out with today? No, that's fine. Awesome. Well, you have a wonderful day, okay? You too. Thanks. All right. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits ... This is Justin. How can I help you today?

Speaker speaker_1: Hey, um, I g- I got auto enrolled into, into your, um, thing. I'm just trying to... I was calling the client.

Speaker speaker_0: Yeah. What's that staffing agency you work for?

Speaker speaker_1: Sears.

Speaker speaker_0: Last four of your social?

Speaker speaker_1: 9445.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Derrico Neal.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: 884 ... Street, Marion, Ohio. Uh, 43302. Okay?

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 04092004.

Speaker speaker_0: And a good telephone number. I have a 614-381-2754.

Speaker speaker_1: Uh, yes, you could do, uh, 567-231-7463.

Speaker speaker_0: And just to confirm, 567-231-7463?

Speaker speaker_1: Yeah.

Speaker speaker_0: And the email I have is derricooneill11 at gmail?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through, so it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay?

Speaker speaker_1: All right.

Speaker speaker_0: Okay. Is there anything else I could help you out with today?

Speaker speaker_1: No, that's fine.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: You too. Thanks.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Bye.