

Transcript: Justin

Mills-6542465380302848-5486562610692096

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey, Justin. My name's Justin. Um, I'm calling... I have a new claim with you guys and we just got our ID cards, and the ID cards that, um, were sent again today are for the group voluntary dental. Is that my general, all-purpose card to give to providers? Um, for dental? Uh, yes, sir. Um, I mean I can try pulling your file to see what all you're enrolled into and go from there. Yeah. No, I got everything. So that's what I'm trying to find. Wait, hold on. Oh, there it is. Never mind, I just found it. Okay. Well, is there anything else I can assist you with today? Nope, we're good. Awesome. Well, you have a wonderful day, okay? Thanks. You as well. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey, Justin. My name's Justin. Um, I'm calling... I have a new claim with you guys and we just got our ID cards, and the ID cards that, um, were sent again today are for the group voluntary dental. Is that my general, all-purpose card to give to providers?

Speaker speaker_0: Um, for dental? Uh, yes, sir. Um, I mean I can try pulling your file to see what all you're enrolled into and go from there.

Speaker speaker_1: Yeah. No, I got everything. So that's what I'm trying to find. Wait, hold on. Oh, there it is. Never mind, I just found it.

Speaker speaker_0: Okay. Well, is there anything else I can assist you with today?

Speaker speaker_1: Nope, we're good.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Thanks. You as well.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Bye-bye.