

Transcript: Justin

Mills-6529594948009984-5809651323453440

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? This is Deja Moore. I got a, uh, a text message from y'all. Do you mind reading out the text message for me, please? It says, "Welcome to OnTrack Staffing. You have 30 days from the first paycheck to enroll. Call Benefits ACard at this number or visit mybiac.com/ontrack." Okay. So the text message you received was just welcoming you to OnTrack Staffing and letting you know that you have 30 days from your first paycheck to enroll or opt out of benefits offered through them, like medical, dental, vision insurance. So like I said- Mm-hmm. ... it was just a courtesy reminder from them. Okay, thank you. You're welcome. You have a great day, okay? Mm-hmm.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: This is Deja Moore. I got a, uh, a text message from y'all.

Speaker speaker_1: Do you mind reading out the text message for me, please?

Speaker speaker_2: It says, "Welcome to OnTrack Staffing. You have 30 days from the first paycheck to enroll. Call Benefits ACard at this number or visit mybiac.com/ontrack."

Speaker speaker_1: Okay. So the text message you received was just welcoming you to OnTrack Staffing and letting you know that you have 30 days from your first paycheck to enroll or opt out of benefits offered through them, like medical, dental, vision insurance. So like I said-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... it was just a courtesy reminder from them.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: Mm-hmm.