

Transcript: Justin

Mills-6483899275067392-6391456714244096

Full Transcript

Thank you for calling Benefits and Encourages. This is Justin. How can I help you today? Uh, I was working for a company, but I didn't want the insurance to start on my own insurance. So you want to opt out of benefits? Yeah. What's that staffing agency you work for? Uh, WorkSmart? WorkSmart? WorkSmart Staffing? WorkSmart. WorkSmart Staffing. Yep. And the last four of your social? 3731. And what was your first and last name? Zulsifkar Dosaji. Dosaji, okay. And for security purposes, can you verify your home address, including city, state and zip code? 4416 Grissom Road, Spartanburg, SC 29301. And confirm your date of birth. Oh, you need all this information? Yes, sir. I need to verify demographic information to opt you out of their benefits. Yes, sir. So your date of birth. I mean, you found my name? You found my name? Yes, sir. I have your file pulled up here. I verified your home address. Okay. Very scary because, you know, sometimes you give a lot of information, you don't know who it is, you know? It's scary nowadays. Totally understand. So. But we are a trusted, um, company that works with WorkSmart. 072461. And a good telephone number I have is 864-494-3034. Uh-huh. Yeah. And the email I have is z u l s i m b a l . c o m . I know. Yeah, yeah. It's good. I'm not there anymore. I'm not there anymore, but I still need to do it, right? I don't know if they'll charge me or what. I don't know. Um, well, they haven't opted you into the, the benefit plan, so I've opted you out of it before they did that, so... Uh-huh. Okay. Is there anything else I can assist you with today? This is a, this is a small plan, right? Like, uh, n- not full insurance, like, like minimum insurance. It doesn't pay for everything. Um, well, correct. Yeah. It's like 1/10. The plan they automatically enroll you into covers preventative healthcare services only. So like physicals, diabetes screenings, vaccinations, stuff like that. Mm-hmm. It's not like a hospitalization and doctor's care and urgent care? Well, they do have other medical plans that do cover those things. Um, how much is it per month? Um, they're weekly deductions. Um, all of the medical plans range from \$16.32 to \$20.06 per week. Oh, okay. All right. Thank you. You're welcome. You have a great day, okay? Mm-hmm. And where are you located? Which city? Uh, Greenville. Oh, Greenville, South Carolina? Correct. Oh, okay. All right. Thank you. You're welcome. You have a great day. Mm-hmm. Sure.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Encourages. This is Justin. How can I help you today?

Speaker speaker_1: Uh, I was working for a company, but I didn't want the insurance to start on my own insurance.

Speaker speaker_0: So you want to opt out of benefits?

Speaker speaker_1: Yeah.

Speaker speaker_0: What's that staffing agency you work for?

Speaker speaker_1: Uh, WorkSmart? WorkSmart?

Speaker speaker_0: WorkSmart Staffing?

Speaker speaker_1: WorkSmart. WorkSmart Staffing.

Speaker speaker_0: Yep. And the last four of your social?

Speaker speaker_1: 3731.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Zulsifkar Dosaji.

Speaker speaker_0: Dosaji, okay. And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: 4416 Grissom Road, Spartanburg, SC 29301.

Speaker speaker_0: And confirm your date of birth.

Speaker speaker_1: Oh, you need all this information?

Speaker speaker_0: Yes, sir. I need to verify demographic information to opt you out of their benefits. Yes, sir. So your date of birth.

Speaker speaker_1: I mean, you found my name? You found my name?

Speaker speaker_0: Yes, sir. I have your file pulled up here. I verified your home address.

Speaker speaker_1: Okay. Very scary because, you know, sometimes you give a lot of information, you don't know who it is, you know? It's scary nowadays.

Speaker speaker_0: Totally understand.

Speaker speaker_1: So.

Speaker speaker_0: But we are a trusted, um, company that works with WorkSmart.

Speaker speaker_1: 072461.

Speaker speaker_0: And a good telephone number I have is 864-494-3034.

Speaker speaker_1: Uh-huh. Yeah.

Speaker speaker_0: And the email I have is z u l s i m b a a l.com.

Speaker speaker_1: I know. Yeah, yeah.

Speaker speaker_0: It's good.

Speaker speaker_1: I'm not there anymore. I'm not there anymore, but I still need to do it, right? I don't know if they'll charge me or what. I don't know.

Speaker speaker_0: Um, well, they haven't opted you into the, the benefit plan, so I've opted you out of it before they did that, so...

Speaker speaker_1: Uh-huh. Okay.

Speaker speaker_0: Is there anything else I can assist you with today?

Speaker speaker_1: This is a, this is a small plan, right? Like, uh, n- not full insurance, like, like minimum insurance. It doesn't pay for everything.

Speaker speaker_0: Um, well, correct. Yeah.

Speaker speaker_1: It's like 1/10.

Speaker speaker_0: The plan they automatically enroll you into covers preventative healthcare services only. So like physicals, diabetes screenings, vaccinations, stuff like that.

Speaker speaker_1: Mm-hmm. It's not like a hospitalization and doctor's care and urgent care?

Speaker speaker_0: Well, they do have other medical plans that do cover those things.

Speaker speaker_1: Um, how much is it per month?

Speaker speaker_0: Um, they're weekly deductions. Um, all of the medical plans range from \$16.32 to \$20.06 per week.

Speaker speaker_1: Oh, okay. All right. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Mm-hmm. And where are you located? Which city?

Speaker speaker_0: Uh, Greenville.

Speaker speaker_1: Oh, Greenville, South Carolina?

Speaker speaker_0: Correct.

Speaker speaker_1: Oh, okay. All right. Thank you.

Speaker speaker_0: You're welcome. You have a great day.

Speaker speaker_1: Mm-hmm. Sure.