

Transcript: Justin

Mills-6454677571158016-5631255802855424

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yeah. So, I had never picked up my check from you guys. Or my... I don't know what it is, debit card or what, but... Oh, it's a Benefits and a Card, we're the benefit administrators for staffing agencies. We deal with health insurance. We don't have access to payroll. Oh, okay. Yeah, 'cause you guys keep on sending text messages. I never, I never applied for the, uh, medical. Um, so the text messages you keep receiving are courtesy reminders from your employer letting you know you're eligible to be enrolled into health insurance. Okay. All right. Thanks. Bye. Have a great-

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yeah. So, I had never picked up my check from you guys. Or my... I don't know what it is, debit card or what, but...

Speaker speaker_0: Oh, it's a Benefits and a Card, we're the benefit administrators for staffing agencies. We deal with health insurance. We don't have access to payroll.

Speaker speaker_1: Oh, okay. Yeah, 'cause you guys keep on sending text messages. I never, I never applied for the, uh, medical.

Speaker speaker_0: Um, so the text messages you keep receiving are courtesy reminders from your employer letting you know you're eligible to be enrolled into health insurance.

Speaker speaker_1: Okay. All right. Thanks. Bye.

Speaker speaker_0: Have a great-