

Transcript: Justin

Mills-6406388140392448-4551222382477312

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey. I have received, um, an EOB from an insurance company saying that they were waiting on information from Benefits and a Card to process it, um- Oh. ... and the letter just said call to get that information squared away. Yeah. Um, bear with me one second, okay? Okay.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey. I have received, um, an EOB from an insurance company saying that they were waiting on information from Benefits and a Card to process it, um-

Speaker speaker_0: Oh.

Speaker speaker_1: ... and the letter just said call to get that information squared away.

Speaker speaker_0: Yeah. Um, bear with me one second, okay?

Speaker speaker_1: Okay.