

Transcript: Justin

Mills-6404071684751360-6232892877488128

Full Transcript

Thank you for calling Benefits and Occurs. This is Justin. How can I help you today? Hi. I need to sign up for insurance 'cause it wouldn't let me online. Okay. What's the staffing agency you work for? It's Accra Services Corporation. And the last four of your social? 3579. And your first and last name? Ashley Deschamp. Okay. And for security purposes, could you verify your home address, including city, state and zip code, Ashley? Yep. It's 2437 East 11th Street, Apartment E107, Panama City, Florida 32401. And confirm your date of birth? 5/27/'90. And a good telephone number has 320-226-0780. No. I have a different number now. Okay. What's a good telephone number for you? 850-814-0450. And just to confirm, 850-814-0450? Yeah. And the email has ashdeschamps@gmail? Yeah. Okay. So, let's see here. Um, here, do you mind if I put you on a brief hold while I verify something? Yeah. That's fine. Okay. Okay. I'm gonna get her shoes off. Oh, baby. Nice job. Good girl. Ma? Hello, Ashley. You still there? Yes. Awesome. Thank you so much for holding. So, it looks like we're no longer clients with Accra Services anymore. Okay. Okay. So, I would just reach out to Accra, uh, just to confirm who their new health administrators are. Okay. Okay. Well, is there anything else I could assist you with today? No. That's it. Thank you. You're welcome. You have a great day, okay? You too. All right. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occurs. This is Justin. How can I help you today?

Speaker speaker_1: Hi. I need to sign up for insurance 'cause it wouldn't let me online.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: It's Accra Services Corporation.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 3579.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Ashley Deschamp.

Speaker speaker_0: Okay. And for security purposes, could you verify your home address, including city, state and zip code, Ashley?

Speaker speaker_1: Yep. It's 2437 East 11th Street, Apartment E107, Panama City, Florida 32401.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: 5/27/90.

Speaker speaker_0: And a good telephone number has 320-226-0780.

Speaker speaker_1: No. I have a different number now.

Speaker speaker_0: Okay. What's a good telephone number for you?

Speaker speaker_1: 850-814-0450.

Speaker speaker_0: And just to confirm, 850-814-0450?

Speaker speaker_1: Yeah.

Speaker speaker_0: And the email has ashdeschamps@gmail?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. So, let's see here. Um, here, do you mind if I put you on a brief hold while I verify something?

Speaker speaker_1: Yeah. That's fine.

Speaker speaker_0: Okay.

Speaker speaker_2: Okay. I'm gonna get her shoes off. Oh, baby. Nice job. Good girl. Ma?

Speaker speaker_0: Hello, Ashley. You still there?

Speaker speaker_1: Yes.

Speaker speaker_0: Awesome. Thank you so much for holding. So, it looks like we're no longer clients with Accra Services anymore.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. So, I would just reach out to Accra, uh, just to confirm who their new health administrators are.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. Well, is there anything else I could assist you with today?

Speaker speaker_1: No. That's it. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Bye.