

Transcript: Justin

Mills-6373035432787968-6119729217191936

Full Transcript

Thank you for calling Benefits and Encourages. This is Justin. How can I help you today? Yeah, hi. My name's Dennis Weaver. Um, I go through... I'm going through a temp agency called Surge, and they gave me this little piece of paper about the insurance, how I can opt in and opt out. Mm-hmm. Yeah, and I want to opt out of it. I don't want the insurance. Okay, so you said you recently just started with them, correct? Yeah. Yes. Okay, so in order for me to create a file in our system to opt you out of Surge's benefits, I need your full Social. Okay. You ready? Yes, sir. Okay, it's 297-80-7979. And just to confirm, 297-80-7979? Yep. Yes. And you said your first and last name was Dennis Weaver? Dennis Weaver. Yep. And your home address, including city, state, and ZIP code? 17486 State Route 81, Venedocia, Ohio 45894. Confirm the city spelling for me. V- V-E-N-E-D-O-C-I-A. And your date of birth? 06/25/1979. And a good telephone number have is 419-584-8288. Correct. Yes, sir. And do you have good email? Uh, it's dennisweaver1953@gmail.com. Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Dennis? That's it. Awesome. Well, you have a wonderful day, okay? All right. You too. Thank you. You're welcome. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Encourages. This is Justin. How can I help you today?

Speaker speaker_1: Yeah, hi. My name's Dennis Weaver. Um, I go through... I'm going through a temp agency called Surge, and they gave me this little piece of paper about the insurance, how I can opt in and opt out.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Yeah, and I want to opt out of it. I don't want the insurance.

Speaker speaker_0: Okay, so you said you recently just started with them, correct?

Speaker speaker_1: Yeah. Yes.

Speaker speaker_0: Okay, so in order for me to create a file in our system to opt you out of Surge's benefits, I need your full Social.

Speaker speaker_1: Okay. You ready?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Okay, it's 297-80-7979.

Speaker speaker_0: And just to confirm, 297-80-7979?

Speaker speaker_1: Yep. Yes.

Speaker speaker_0: And you said your first and last name was Dennis Weaver?

Speaker speaker_1: Dennis Weaver. Yep.

Speaker speaker_0: And your home address, including city, state, and ZIP code?

Speaker speaker_1: 17486 State Route 81, Venedocia, Ohio 45894.

Speaker speaker_0: Confirm the city spelling for me.

Speaker speaker_1: V- V-E-N-E-D-O-C-I-A.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 06/25/1979.

Speaker speaker_0: And a good telephone number have is 419-584-8288.

Speaker speaker_1: Correct. Yes, sir.

Speaker speaker_0: And do you have good email?

Speaker speaker_1: Uh, it's dennisweaver1953@gmail.com.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Dennis?

Speaker speaker_1: That's it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: All right. You too. Thank you.

Speaker speaker_0: You're welcome. Bye-bye.

Speaker speaker_1: Bye.