

Transcript: Justin

Mills-6361742699184128-6383408695263232

Full Transcript

Thank you for calling . How can I help you today? Hey, Jess. How you doing? Pretty well, and yourself? I'm doing okay. I was trying to see how, uh, about enrolling in, uh, the Surge Staffing health insurance benefit. Okay. Uh, so Surge Staffing, what's the last four of your social? 8467. And your first and last name? Travis Todd. And for security purposes, can you verify your home address, including city, state, zip code, Travis? 149 Stratford Drive, Atlanta, Georgia 30300. And your date of birth? 10/7/82. And a good phone number, that is 470-572-6660? Yes, sir. And the email address, travistoddpts@gmail? Absolutely. Okay. What did you want to be enrolled into? Uh, the medical and the vision. For employee only? Yeah. Okay. So medical, which covers hospitals, doctors and medications. And then vision for employee only. Anything else, or just those two? Uh, let me see. I think that was it. Oh, dental and vision. Dental. Okay. So doing those three for employee only would make your total deductions \$23.95 per week, the authorized Surge Staffing will make the deduction for you. Yes. Okay. So I do want to let you know that this pending enrollment will take one to two weeks to go through. And then whenever you witness your first payroll deduction, that's when the \$23.95 come off your paycheck, which begins a Monday, we receive that deduction from Surge Staffing. Seven to 10 business days later, you'll receive all of your policy and ID card information in the mail. Other than that, Travis, is there anything else I can assist you with today? No, that's it. Awesome. Well, you have a wonderful day, okay? Okay. You say all that is gonna be \$24 a, a week? Correct. \$23.95 per week. Yes, sir. Okay. All right, thank you. You're welcome. You have a great day, okay? All right. You too. All right, bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling . How can I help you today?

Speaker speaker_1: Hey, Jess. How you doing?

Speaker speaker_0: Pretty well, and yourself?

Speaker speaker_1: I'm doing okay. I was trying to see how, uh, about enrolling in, uh, the Surge Staffing health insurance benefit.

Speaker speaker_0: Okay. Uh, so Surge Staffing, what's the last four of your social?

Speaker speaker_1: 8467.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Travis Todd.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state, zip code, Travis?

Speaker speaker_1: 149 Stratford Drive, Atlanta, Georgia 30300.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 10/7/82.

Speaker speaker_0: And a good phone number, that is 470-572-6660?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And the email address, travistoddpts@gmail?

Speaker speaker_1: Absolutely.

Speaker speaker_0: Okay. What did you want to be enrolled into?

Speaker speaker_1: Uh, the medical and the vision.

Speaker speaker_0: For employee only?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. So medical, which covers hospitals, doctors and medications. And then vision for employee only. Anything else, or just those two?

Speaker speaker_1: Uh, let me see. I think that was it. Oh, dental and vision.

Speaker speaker_0: Dental. Okay. So doing those three for employee only would make your total deductions \$23.95 per week, the authorized Surge Staffing will make the deduction for you.

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. So I do want to let you know that this pending enrollment will take one to two weeks to go through. And then whenever you witness your first payroll deduction, that's when the \$23.95 come off your paycheck, which begins a Monday, we receive that deduction from Surge Staffing. Seven to 10 business days later, you'll receive all of your policy and ID card information in the mail. Other than that, Travis, is there anything else I can assist you with today?

Speaker speaker_1: No, that's it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Okay. You say all that is gonna be \$24 a, a week?

Speaker speaker_0: Correct. \$23.95 per week. Yes, sir.

Speaker speaker_1: Okay. All right, thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: All right. You too.

Speaker speaker_0: All right, bye-bye.