

Transcript: Justin

Mills-6347560444018688-6169600118276096

Full Transcript

Thank you for calling Benefits and Occurrences. This is Justin. How can I help you today? Yes. My name is Benny Durham and I just left the Surge temporary service, and I want to call to opt out of the insurance program. Okay. So in order for me to create a file in our system to opt you out of Surge's benefits, I need your full Social. 270-56-6169. And what was your last name, Benny? Durham. D as David, D-U-R-H-A-M. Okay. And your home address, including city, state and zip code. 2053, 2053 Eagle Pass, Wooster, Ohio 44691. And your date of birth? 12/28/1957. And a good telephone number have us 234-249-8304. That's correct. Do you have a good email? Ben, B-E-N, Deb, D-E-B, Durham, D-U-R-H-A-M, number 13@yahoo.com. Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today, Mr. Durham? Nope, that will be it for now. I thank you very much. You're welcome. You have a great day, okay? You too. Mm, bye. All right, bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occurrences. This is Justin. How can I help you today?

Speaker speaker_1: Yes. My name is Benny Durham and I just left the Surge temporary service, and I want to call to opt out of the insurance program.

Speaker speaker_0: Okay. So in order for me to create a file in our system to opt you out of Surge's benefits, I need your full Social.

Speaker speaker_1: 270-56-6169.

Speaker speaker_0: And what was your last name, Benny?

Speaker speaker_1: Durham. D as David, D-U-R-H-A-M.

Speaker speaker_0: Okay. And your home address, including city, state and zip code.

Speaker speaker_1: 2053, 2053 Eagle Pass, Wooster, Ohio 44691.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 12/28/1957.

Speaker speaker_0: And a good telephone number have us 234-249-8304.

Speaker speaker_1: That's correct.

Speaker speaker_0: Do you have a good email?

Speaker speaker_1: Ben, B-E-N, Deb, D-E-B, Durham, D-U-R-H-A-M, number 13@yahoo.com.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today, Mr. Durham?

Speaker speaker_1: Nope, that will be it for now. I thank you very much.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Mm, bye.

Speaker speaker_0: All right, bye-bye.