

Transcript: Justin

Mills-6312859783970816-6656689867636736

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Justin. How can I help you today? Yes, sir. Um, I signed up for benefits, um, through Doherty and I was just wondering, um, how do I get approved or where do I go from... after filling out the information? Yeah, let me check on that. So Doherty Staffing, what's the last four of your social? 9890. And your first and last name? Curtis Torgerson. And for security purposes, could you verify your home address including city, state and zip code? Yeah. Mankato, Minnesota 56001. Mankato. Oh, yeah. I said your home address including city, state and zip code. Oh. 2024 4th Avenue, Mankato, 56001. And your date of birth? 01/02/'79. And a good telephone number have is 507-469-5939. Yes. And the email I have is curtistorgerson@gmail.com. Correct. Okay. So looking at the file, it looks like you're s- still in a pending enrollment process. So pending enrollments do take one to two weeks to go through. And then whenever you witness your first payroll deduction of the \$41.16 come off your paycheck, coverage usually begins that following Monday. Um, so like I said, you're still in a pending enrollment process. Okay. All right. Is there anything else I can be of help with, Curtis? Nope, that'll do it. Awesome. Well, you have a wonderful day, okay? Thank you too. Buh-bye. Thank you. Buh-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker_2: Yes, sir. Um, I signed up for benefits, um, through Doherty and I was just wondering, um, how do I get approved or where do I go from... after filling out the information?

Speaker speaker_1: Yeah, let me check on that. So Doherty Staffing, what's the last four of your social?

Speaker speaker_2: 9890.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Curtis Torgerson.

Speaker speaker_1: And for security purposes, could you verify your home address including city, state and zip code?

Speaker speaker_2: Yeah. Mankato, Minnesota 56001. Mankato. Oh, yeah.

Speaker speaker_1: I said your home address including city, state and zip code.

Speaker speaker_2: Oh. 2024 4th Avenue, Mankato, 56001.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 01/02/'79.

Speaker speaker_1: And a good telephone number have is 507-469-5939.

Speaker speaker_2: Yes.

Speaker speaker_1: And the email I have is curtistorgerson@gmail.com.

Speaker speaker_2: Correct.

Speaker speaker_1: Okay. So looking at the file, it looks like you're s- still in a pending enrollment process. So pending enrollments do take one to two weeks to go through. And then whenever you witness your first payroll deduction of the \$41.16 come off your paycheck, coverage usually begins that following Monday. Um, so like I said, you're still in a pending enrollment process.

Speaker speaker_2: Okay. All right.

Speaker speaker_1: Is there anything else I can be of help with, Curtis?

Speaker speaker_2: Nope, that'll do it.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: Thank you too. Buh-bye.

Speaker speaker_1: Thank you. Buh-bye.