

Transcript: Justin

Mills-6312022876045312-6061986875392000

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Mm. I don't know. Why are you calling me? Uh, was there a voicemail left by any chance? Um, hold on. Yeah. Did he say, "Open enrollment for HSS here 11/27"? Okay. Yeah. So that text message you received- I thought I called this number. Yeah. So that text was just a- just a courtesy reminder from HSS letting you know that they're open enrollment for benefits, and it's on November 27th. So you have the option to enroll, make changes or cancel benefits, like medical, dental, vision insurance. Oh. Okay. Mm-hmm. Is there anything else I could help you out with today? Um, nah. Uh, Okay. Well, you have a wonderful day, all right? All right. Appreciate it. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Mm. I don't know. Why are you calling me?

Speaker speaker_1: Uh, was there a voicemail left by any chance?

Speaker speaker_2: Um, hold on.

Speaker speaker_3: Yeah.

Speaker speaker_2: Did he say, "Open enrollment for HSS here 11/27"? Okay.

Speaker speaker_1: Yeah. So that text message you received-

Speaker speaker_2: I thought I called this number.

Speaker speaker_1: Yeah. So that text was just a- just a courtesy reminder from HSS letting you know that they're open enrollment for benefits, and it's on November 27th. So you have the option to enroll, make changes or cancel benefits, like medical, dental, vision insurance.

Speaker speaker_2: Oh. Okay.

Speaker speaker_1: Mm-hmm. Is there anything else I could help you out with today?

Speaker speaker_2: Um, nah. Uh,

Speaker speaker_1: Okay. Well, you have a wonderful day, all right?

Speaker speaker_2: All right. Appreciate it.

Speaker speaker_1: All right. Bye-bye.