

Transcript: Justin

Mills-6309565183606784-5460868371628032

Full Transcript

Thank you for calling Benefit CenterCard. This is Justin. How can I help you today? You don't know, um , my name's Carolyn Wiseman and, uh, I just got a, um, text from you, MEC, I believe M-E-C, um, about looking for Surge. And it's... There's the number, this number here was on there, and it says if there was any changes to call within 30 days. Well, I no longer work for them. I have another job. So that's why I was calling. You don't have to enroll me in that, whatever it is. MEC, M-E-C. Okay. Well, since you stated you no longer work with Surge Traffic, you can go ahead and disregard the text message you received. Okay? Okay. Well, thank you. You're welcome. You have a great day, okay? You too. Mm, bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefit CenterCard. This is Justin. How can I help you today?

Speaker speaker_1: You don't know, um , my name's Carolyn Wiseman and, uh, I just got a, um, text from you, MEC, I believe M-E-C, um, about looking for Surge. And it's... There's the number, this number here was on there, and it says if there was any changes to call within 30 days. Well, I no longer work for them. I have another job. So that's why I was calling. You don't have to enroll me in that, whatever it is. MEC, M-E-C.

Speaker speaker_0: Okay. Well, since you stated you no longer work with Surge Traffic, you can go ahead and disregard the text message you received. Okay?

Speaker speaker_1: Okay. Well, thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Mm, bye-bye.

Speaker speaker_0: Bye-bye.