

Transcript: Justin

Mills-6299167552913408-5631690544201728

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? I'm only calling to get some information about the, um... We got a text for open enrollment at Crown Health Care, or... So I was calling to get some information about the insurance. Okay. Um, were you given a benefit guide through Crown Services by any chance, or no? N- No. No? Okay. Um, I can possibly email you one just so you have it. Um- Okay. Do you have a good email I could send it to? Yes. And what's that email? S-S-K-I-L-L-E 1-0 @gmail.com. @... At 2... And just to confirm, S-S-K-I-L-L-E 1-0 @gmail? Yes. Okay. Um, so the email that you should be looking out for is w- is coming from info, that's I-N-F-O, @benefitsinacard.com. However- Okay. ... if you don't see it in your inbox, be sure to check the spam or check your junk folder, okay? Okay. Okay. Well, is there anything else I could help you out with today? No, that's it. Awesome. Well, you have a wonderful day, okay? Oh, you, too. Thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: I'm only calling to get some information about the, um... We got a text for open enrollment at Crown Health Care, or... So I was calling to get some information about the insurance.

Speaker speaker_1: Okay. Um, were you given a benefit guide through Crown Services by any chance, or no?

Speaker speaker_2: N- No.

Speaker speaker_1: No? Okay. Um, I can possibly email you one just so you have it. Um-

Speaker speaker_2: Okay.

Speaker speaker_1: Do you have a good email I could send it to?

Speaker speaker_2: Yes.

Speaker speaker_1: And what's that email?

Speaker speaker_2: S-S-K-I-L-L-E 1-0 @gmail.com.

Speaker speaker_1: @... At 2... And just to confirm, S-S-K-I-L-L-E 1-0 @gmail?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Um, so the email that you should be looking out for is w- is coming from info, that's I-N-F-O, @benefitsinacard.com. However-

Speaker speaker_2: Okay.

Speaker speaker_1: ... if you don't see it in your inbox, be sure to check the spam or check your junk folder, okay?

Speaker speaker_2: Okay.

Speaker speaker_1: Okay. Well, is there anything else I could help you out with today?

Speaker speaker_2: No, that's it.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: Oh, you, too. Thank you.

Speaker speaker_1: You're welcome. Bye-bye.