## **Transcript: Justin**

## Mills-6249707965431808-6360560425418752

## **Full Transcript**

Hello? Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yeah, I wanna opt out. Uh, I work for Surge. At, at Surge. I don't want them to charge. Okay, so you wanna opt out to Surge Staffing. What's the last four of your social? 0346. And your first and last name? Darryl Thompson. Darryl, okay. And for security purposes, can you verify your home address, including city, state and zip code, Darryl? It's 103 Elmwood Avenue, Barberfield, Ohio 44203. And confirm your date of birth? 09/05/1976. And a good telephone number you have is 234-340-1975? Yes. And the email you have is 103elmwoodstreet@gmail.com? No, it's dthompson@1763@gmail.com. 1763 at gmail, okay. So, I'll go ahead and opt you out. Is there anything else I can assist you with today, Darryl? That's it. Awesome. Well, you have a wonderful day, okay? You too. All right, bye-bye.

## **Conversation Format**

Speaker speaker\_0: Hello?

Speaker speaker\_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker\_0: Yeah, I wanna opt out. Uh, I work for Surge. At, at Surge. I don't want them to charge.

Speaker speaker\_1: Okay, so you wanna opt out to Surge Staffing. What's the last four of your social?

Speaker speaker\_0: 0346.

Speaker speaker\_1: And your first and last name?

Speaker speaker\_0: Darryl Thompson.

Speaker speaker\_1: Darryl, okay. And for security purposes, can you verify your home address, including city, state and zip code, Darryl?

Speaker speaker 0: It's 103 Elmwood Avenue, Barberfield, Ohio 44203.

Speaker speaker\_1: And confirm your date of birth?

Speaker speaker\_0: 09/05/1976.

Speaker speaker\_1: And a good telephone number you have is 234-340-1975?

Speaker speaker\_0: Yes.

Speaker speaker\_1: And the email you have is 103elmwoodstreet@gmail.com?

Speaker speaker\_0: No, it's dthompson@1763@gmail.com.

Speaker speaker\_1: 1763 at gmail, okay. So, I'll go ahead and opt you out. Is there anything else I can assist you with today, Darryl?

Speaker speaker\_0: That's it.

Speaker speaker\_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_0: You too.

Speaker speaker\_1: All right, bye-bye.