

Transcript: Justin

Mills-6236784275275776-6614185928867840

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Uh, um, I need to finish enrolling. Okay. What's the staffing agency you work for? Oh, BGSO. And the last four of your Social? 4107. And what was your first and last name? Anthony McDonald. And for security purposes, could you verify your home address, including city, state and zip code, Anthony? 3000 West River Parkway, uh, Minneapolis, Minnesota 55406. And confirm your date of birth? 5/31/78. I think the telephone number I have is 952-594-9291. Correct. And the email I have is bluelotusconsulting@gmail.com. Also correct. Okay. And what did you want to be enrolled into? Um, what are the options? Okay. So, I do know that BG Staffing, they offer four medical plans. One of them is the MEC TeleRx. Now, that one just covers preventative healthcare services only. So, like your physicals, diabetes screenings, vaccinations, pretty much things that generally make you stay healthy. That's \$15.65 per week. Then they have three other medical plans, the VIP plans. Those extra cover your hospitals, doctors and medications. The only major difference between the Standard, Classic and the Plus is how much the insurance carrier pays to cover things, but those range from \$16.78 to \$29.74. However, BG does offer other things, like Free Rx, which gives out free or discounted prescription coverage, dental, short-term disability, term life, which is life insurance, vision, critical illness, and group accident. Is there any way to kind of put it on the back burner, so I can look over some things and make a more intelligent decision? Yeah. I can email you a copy of the benefit guide. Um, email that you should look out for is coming from info, that's I-N-F-O, @benefitsinacard.com, okay? Cool. Okay. Is there anything else I can assist you with today? Uh, yes, sir. Awesome. Well, you have a wonderful day, okay? Thank you very much. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Uh, um, I need to finish enrolling.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Oh, BGSO.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 4107.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Anthony McDonald.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Anthony?

Speaker speaker_1: 3000 West River Parkway, uh, Minneapolis, Minnesota 55406.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: 5/31/78.

Speaker speaker_0: I think the telephone number I have is 952-594-9291.

Speaker speaker_1: Correct.

Speaker speaker_0: And the email I have is bluelotusconsulting@gmail.com.

Speaker speaker_1: Also correct.

Speaker speaker_0: Okay. And what did you want to be enrolled into?

Speaker speaker_1: Um, what are the options?

Speaker speaker_0: Okay. So, I do know that BG Staffing, they offer four medical plans. One of them is the MEC TeleRx. Now, that one just covers preventative healthcare services only. So, like your physicals, diabetes screenings, vaccinations, pretty much things that generally make you stay healthy. That's \$15.65 per week. Then they have three other medical plans, the VIP plans. Those extra cover your hospitals, doctors and medications. The only major difference between the Standard, Classic and the Plus is how much the insurance carrier pays to cover things, but those range from \$16.78 to \$29.74. However, BG does offer other things, like Free Rx, which gives out free or discounted prescription coverage, dental, short-term disability, term life, which is life insurance, vision, critical illness, and group accident.

Speaker speaker_1: Is there any way to kind of put it on the back burner, so I can look over some things and make a more intelligent decision?

Speaker speaker_0: Yeah. I can email you a copy of the benefit guide. Um, email that you should look out for is coming from info, that's I-N-F-O, @benefitsinacard.com, okay?

Speaker speaker_1: Cool.

Speaker speaker_0: Okay. Is there anything else I can assist you with today?

Speaker speaker_1: Uh, yes, sir.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Thank you very much.

Speaker speaker_0: You're welcome. Bye-bye.