

Transcript: Justin

Mills-6176608332234752-6188234892591104

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi, uh, Justin. This is Precious Cain. I was calling because, uh, I was trying to see that I'd not en- uh, not enroll in that benefits stuff. Okay. So you wanted to make sure you were opted out. Is that correct? Yes. Yes. Okay. What's that staffing agency you work for? Uh, Integrity. And the last four of your social? 5122. And what was your first and last name? Precious Cain. Okay. And for security purposes, can you verify the home address, including city, state and zip code, Precious? 210 Rice Street, Richmond City, four s- 46360. And your date of birth? December the 22nd, 1989. And a good telephone number have is 901-530-6316. Yes. And the email I have is S-H-A-K-Y-L-A cain1@gmail? Yep. Okay. So looking at the file, it looks like you were not enrolled into it. However, I'll go ahead and opt you out before that does happen. But is there anything else I can help you down with today? No, sir. Awesome. Well, you have a wonderful day, okay? You too. Thank you. You're welcome. Bye-bye. Bye. Hmm. I don't recall this number.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi, uh, Justin. This is Precious Cain. I was calling because, uh, I was trying to see that I'd not en- uh, not enroll in that benefits stuff.

Speaker speaker_1: Okay. So you wanted to make sure you were opted out. Is that correct?

Speaker speaker_2: Yes. Yes.

Speaker speaker_1: Okay. What's that staffing agency you work for?

Speaker speaker_2: Uh, Integrity.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: 5122.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Precious Cain.

Speaker speaker_1: Okay. And for security purposes, can you verify the home address, including city, state and zip code, Precious?

Speaker speaker_2: 210 Rice Street, Richmond City, four s- 46360.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: December the 22nd, 1989.

Speaker speaker_1: And a good telephone number have is 901-530-6316.

Speaker speaker_2: Yes.

Speaker speaker_1: And the email I have is S-H-A-K-Y-L-A cain1@gmail?

Speaker speaker_2: Yep.

Speaker speaker_1: Okay. So looking at the file, it looks like you were not enrolled into it. However, I'll go ahead and opt you out before that does happen. But is there anything else I can help you down with today?

Speaker speaker_2: No, sir.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: You're welcome. Bye-bye.

Speaker speaker_2: Bye. Hmm. I don't recall this number.