## **Transcript: Justin**

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## **Full Transcript**

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yeah, I'm just calling to let you know that I, I don't want the healthcare. Okay, so you're gonna opt out of benefits? Yes. Okay. What's the staffing agency you work for? Surge. And the last four of your social? EW2462. And your first and last name? Julie Hoberty. And for security purposes, can you verify your home address, including city, state and zip code, Julie? 708 North Main Street, Belle Fountain, Ohio 43311. And your date of birth? 07/03/64. And a good telephone number I have is 937-844-9148? Yep. And the email I have is hobertyj266 at gmail? Yes. Okay, so I'll go ahead and opt you out. Is there anything else I could assist you with today? No, that's it. Awesome. Well, you have a wonderful day, okay? You too. Thank you. Have a good day. You as well. Bye-bye. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Yeah, I'm just calling to let you know that I, I don't want the healthcare.

Speaker speaker\_0: Okay, so you're gonna opt out of benefits?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay. What's the staffing agency you work for?

Speaker speaker\_1: Surge.

Speaker speaker\_0: And the last four of your social?

Speaker speaker\_1: EW2462.

Speaker speaker\_0: And your first and last name?

Speaker speaker\_1: Julie Hoberty.

Speaker speaker\_0: And for security purposes, can you verify your home address, including city, state and zip code, Julie?

Speaker speaker\_1: 708 North Main Street, Belle Fountain, Ohio 43311.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: 07/03/64.

Speaker speaker\_0: And a good telephone number I have is 937-844-9148?

Speaker speaker\_1: Yep.

Speaker speaker\_0: And the email I have is hobertyj266 at gmail?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay, so I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker\_1: No, that's it.

Speaker speaker\_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_1: You too. Thank you. Have a good day.

Speaker speaker\_0: You as well. Bye-bye.

Speaker speaker\_1: Bye-bye.