

Transcript: Justin

Mills-6163489304133632-6633814731046912

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Oh, I need to talk to somebody about uh, claim I mailed in. Um, this is Benefits in a Card. We're the benefit administrators for staffing agencies. Okay. You have number for them? What was that again, I'm sorry? Do you have a number for them? A number for who? Insurance. Uh, the insurance carrier? Yes, sir, MAU. Um, no, I have the number for the insurance carrier, but not MAU directly. Uh, ins- insurance carrier, I mean. That's what I meant. Okay. Uh, bear with me one second, okay? Okay.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Oh, I need to talk to somebody about uh, claim I mailed in.

Speaker speaker_0: Um, this is Benefits in a Card. We're the benefit administrators for staffing agencies.

Speaker speaker_1: Okay. You have number for them?

Speaker speaker_0: What was that again, I'm sorry?

Speaker speaker_1: Do you have a number for them?

Speaker speaker_0: A number for who?

Speaker speaker_1: Insurance.

Speaker speaker_0: Uh, the insurance carrier?

Speaker speaker_1: Yes, sir, MAU.

Speaker speaker_0: Um, no, I have the number for the insurance carrier, but not MAU directly.

Speaker speaker_1: Uh, ins- insurance carrier, I mean. That's what I meant.

Speaker speaker_0: Okay. Uh, bear with me one second, okay?

Speaker speaker_1: Okay.