

Transcript: Justin

Mills-616148733343232-5812204302155776

Full Transcript

Thank you for calling Benefits on a Card. This is Justin. How can I help you today? Yes, um, I wanted to know if I had, um, eye insurance, vision insurance. You were wanting to know what? I'm sorry. If I had vision. Okay. Um, what's the staffing agency you work for? It's ATC. And the last four of your social? 2072. And for security purposes, could you verify your home address, including- including city, state and zip code? 2012 M.B. James Drive, Clifton, Georgia 30064, 484-5721, please. And your date of birth? 8-15-1978. And the email I have is lovenpatrick@yaho? Yeah. Okay, so looking at the file, I'm only seeing dental and the MEC Enhanced, which is your medical plan for employee only. So I'm not seeing anything regarding vision. Okay. All right, thank you. You're welcome. You have a great day, okay? Mm-hmm. Okay. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes, um, I wanted to know if I had, um, eye insurance, vision insurance.

Speaker speaker_0: You were wanting to know what? I'm sorry.

Speaker speaker_1: If I had vision.

Speaker speaker_0: Okay. Um, what's the staffing agency you work for?

Speaker speaker_1: It's ATC.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 2072.

Speaker speaker_0: And for security purposes, could you verify your home address, including- including city, state and zip code?

Speaker speaker_1: 2012 M.B. James Drive, Clifton, Georgia 30064, 484-5721, please.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 8-15-1978.

Speaker speaker_0: And the email I have is lovenpatrick@yaho?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay, so looking at the file, I'm only seeing dental and the MEC Enhanced, which is your medical plan for employee only. So I'm not seeing anything regarding vision.

Speaker speaker_1: Okay. All right, thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Mm-hmm. Okay. Bye-bye.

Speaker speaker_0: All right. Bye-bye.