Transcript: Justin Mills-6154766463320064-5790880056786944

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yeah, good morning, sir. How are you doing? Doing pretty well, and yourself? Good. Uh, I just called you because, uh, I got a, the benefits... I got a, uh, the entry is, uh, ETL, and then, uh, other. Yeah, I got to... It helps... Let me... Give me one second. Let me take your time to explain what I, what I'm talking about. Um, okay, I'm looking up all the provider in my area about, uh, doctor for check-ups and stuff like that. That's why I called you. Okay. So you were looking for providers in your location? Provider, exactly, provider in my location, yeah. Okay, so I can provide you with MultiPlan's telephone number, and if you provide them with your ZIP code, they can give you a list of doctors and providers in that specific location. Oh, okay. Oh, okay. Sure. And just let me know whenever you're ready. Yes, uh... Give me one second. Let me write that. Yes, I'm waiting. Okay, so MultiPlan's telephone number is 800- 800... ... 457... ... 4, 5, 7... ... 1403. Oh. Okay, okay. So I can call them? Correct, and then just provide them with your ZIP code, and they'll give you a list of those providers in that location, okay? Oh, s-... Okay. Got you. Thank you so much, sir. You're welcome. You have a great day, all right? You too. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yeah, good morning, sir. How are you doing?

Speaker speaker_0: Doing pretty well, and yourself?

Speaker speaker_1: Good. Uh, I just called you because, uh, I got a, the benefits... I got a, uh, the entry is, uh, ETL, and then, uh, other. Yeah, I got to... It helps... Let me... Give me one second. Let me take your time to explain what I, what I'm talking about. Um, okay, I'm looking up all the provider in my area about, uh, doctor for check-ups and stuff like that. That's why I called you.

Speaker speaker_0: Okay. So you were looking for providers in your location?

Speaker speaker_1: Provider, exactly, provider in my location, yeah.

Speaker speaker_0: Okay, so I can provide you with MultiPlan's telephone number, and if you provide them with your ZIP code, they can give you a list of doctors and providers in that

specific location.

Speaker speaker_1: Oh, okay. Oh, okay. Sure.

Speaker speaker_0: And just let me know whenever you're ready.

Speaker speaker_1: Yes, uh... Give me one second. Let me write that. Yes, I'm waiting.

Speaker speaker_0: Okay, so MultiPlan's telephone number is 800-

Speaker speaker_1: 800...

Speaker speaker_0: ... 457...

Speaker speaker_1: ... 4, 5, 7...

Speaker speaker_0: ... 1403.

Speaker speaker_1: Oh. Okay, okay. So I can call them?

Speaker speaker_0: Correct, and then just provide them with your ZIP code, and they'll give you a list of those providers in that location, okay?

Speaker speaker_1: Oh, s-... Okay. Got you. Thank you so much, sir.

Speaker speaker_0: You're welcome. You have a great day, all right?

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: All right. Bye-bye.