

Transcript: Justin

Mills-6138756101488640-5287608339578880

Full Transcript

Thank you for calling Benefit Center Card, this is Justin. How can I help you today? Yes. I'm sorry, my name is, uh, Kerson Cancel. Uh, I am from the golf course in Mohawk. I am just calling to let you know that I, I don't need the insurance. Okay. What's the staffing agency you work for? Uh, Mohawk, uh, A- American Staff Corp. Okay. So American Staff Corp and the last four of your Social? Yes... Oh, 7100. And for security purposes, can you verify your home address, including city, state and zip code, Kerson? Yes. Uh, 12306 East Federal Court, Apartment D, Tulsa, Oklahoma, 74116. And your date of birth? September 10, 1971. And a good telephone number I have is 918-495-5737. Yes. Yes, sir. And the email I have is KersonCancel53@gmail.com? 53@gmail.com, yes. That's right. Okay. Um, so looking at the file, it looks like you were in a pending request sent for enrollment. However, I'll go ahead and cancel that for you. But I do want to let you know, since it was a pending request sent for enrollment, there will be one deduction that does come off, but after that, you will be officially canceled. Okay? Okay. Okay. Thank you so much. You're welcome. You have a great day, okay? Yeah. You too. Have a good day. All right. Bye-bye. Okay. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefit Center Card, this is Justin. How can I help you today?

Speaker speaker_1: Yes. I'm sorry, my name is, uh, Kerson Cancel. Uh, I am from the golf course in Mohawk. I am just calling to let you know that I, I don't need the insurance.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Uh, Mohawk, uh, A- American Staff Corp.

Speaker speaker_0: Okay. So American Staff Corp and the last four of your Social?

Speaker speaker_1: Yes... Oh, 7100.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code, Kerson?

Speaker speaker_1: Yes. Uh, 12306 East Federal Court, Apartment D, Tulsa, Oklahoma, 74116.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: September 10, 1971.

Speaker speaker_0: And a good telephone number I have is 918-495-5737.

Speaker speaker_1: Yes. Yes, sir.

Speaker speaker_0: And the email I have is KersonCancel53@gmail.com?

Speaker speaker_1: 53@gmail.com, yes. That's right.

Speaker speaker_0: Okay. Um, so looking at the file, it looks like you were in a pending request sent for enrollment. However, I'll go ahead and cancel that for you. But I do want to let you know, since it was a pending request sent for enrollment, there will be one deduction that does come off, but after that, you will be officially canceled. Okay?

Speaker speaker_1: Okay. Okay. Thank you so much.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Yeah. You too. Have a good day.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Okay. Bye.