

Transcript: Justin

Mills-6129626372685824-5516322608562176

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hiya, Justin. My name is Andrea Kelly. Um, I have a question on my dental benefit. Okay. What's the staffing agency you work for? Coworks. Um, no, us at Benefits and a Card, we're not the benefit administrators for Coworks anymore. Oh, you're not? No, ma'am. I can, I can transfer you over to the new, uh, benefit administrators. Okay. Thank you. You're welcome. Bear with me one second, okay? Mm-hmm.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hiya, Justin. My name is Andrea Kelly. Um, I have a question on my dental benefit.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Coworks.

Speaker speaker_0: Um, no, us at Benefits and a Card, we're not the benefit administrators for Coworks anymore.

Speaker speaker_1: Oh, you're not?

Speaker speaker_0: No, ma'am. I can, I can transfer you over to the new, uh, benefit administrators.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: You're welcome. Bear with me one second, okay?

Speaker speaker_1: Mm-hmm.