

Transcript: Justin

Mills-6090806641770496-6417144565153792

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, this, uh, they just message me, the, uh, about Terra Staffing, and they called up- Do you mind reading- Huh? Yes. Do you mind reading out the text message for me? Yeah. Th- they say, "Welcome to Terra Staffing. You have about 30 days from your first paycheck to enroll in benefits. Uh, call the, call the, this number." The number I call you. Yeah. So that text message you received was just welcoming you to Terra Staffing and letting you know you have 30 days from your first paycheck to enroll into benefits, so like health insurance. So, like I said, it was just a courtesy reminder from Terra Staffing. Oh, oh, I see. Yeah, that's why I called- Okay. ... to, to find out, to, um, ask. And thanks for explain to me. You're welcome. Is there anything else I could help you out with today? No, that's it. That's all, and that's why to call, to call you, yeah. Well, have a wonderful day, okay? You too. Thank you. You're welcome. Bye-bye. Thank you. Uh, uh, uh...

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh, this, uh, they just message me, the, uh, about Terra Staffing, and they called up-

Speaker speaker_1: Do you mind reading-

Speaker speaker_2: Huh? Yes.

Speaker speaker_1: Do you mind reading out the text message for me?

Speaker speaker_2: Yeah. Th- they say, "Welcome to Terra Staffing. You have about 30 days from your first paycheck to enroll in benefits. Uh, call the, call the, this number." The number I call you.

Speaker speaker_1: Yeah. So that text message you received was just welcoming you to Terra Staffing and letting you know you have 30 days from your first paycheck to enroll into benefits, so like health insurance. So, like I said, it was just a courtesy reminder from Terra Staffing.

Speaker speaker_2: Oh, oh, I see. Yeah, that's why I called-

Speaker speaker_1: Okay.

Speaker speaker_2: ... to, to find out, to, um, ask. And thanks for explain to me.

Speaker speaker_1: You're welcome. Is there anything else I could help you out with today?

Speaker speaker_2: No, that's it. That's all, and that's why to call, to call you, yeah.

Speaker speaker_1: Well, have a wonderful day, okay?

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: You're welcome. Bye-bye.

Speaker speaker_2: Thank you. Uh, uh, uh...