## **Transcript: Justin**

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi, Justin. What benefits do you guys have, or carry? Um, what's the staffing agency you work for? Personnel. So Partners Personnel? Yes. Okay. Um, so I do know that they offer a wide range of medical plans, a few of them that cover preventative healthcare services, hospitals, doctors and medications. Um, same thing goes for dental, disability, term life, vision, group accident, and behavioral health. However, I can email you a copy of a benefit guide if that would help. Yeah, that would be fine. Okay. Do you have a good email I can send this to? mbrooks, B-R-O-O-K-S, 0525 at gmail.com. And just to confirm, mbrooks, B-R-O-O-K-S, 0525 at gmail? Yes. Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, at benefits in a card dot com. Okay. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder, okay? Sounds good. Awesome. Well, is there anything else I could help you out with today? That was all. Thank you so much. You're welcome. You have a great day, okay? You too. Bye bye. All right. Bye bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker\_2: Hi, Justin. What benefits do you guys have, or carry?

Speaker speaker 1: Um, what's the staffing agency you work for?

Speaker speaker\_2: Personnel.

Speaker speaker\_1: So Partners Personnel?

Speaker speaker\_2: Yes.

Speaker speaker\_1: Okay. Um, so I do know that they offer a wide range of medical plans, a few of them that cover preventative healthcare services, hospitals, doctors and medications. Um, same thing goes for dental, disability, term life, vision, group accident, and behavioral health. However, I can email you a copy of a benefit guide if that would help.

Speaker speaker\_2: Yeah, that would be fine.

Speaker speaker\_1: Okay. Do you have a good email I can send this to?

Speaker speaker\_2: mbrooks, B-R-O-O-K-S, 0525 at gmail.com.

Speaker speaker\_1: And just to confirm, mbrooks, B-R-O-O-K-S, 0525 at gmail?

Speaker speaker\_2: Yes.

Speaker speaker\_1: Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, at benefits in a card dot com.

Speaker speaker\_2: Okay.

Speaker speaker\_1: However, if you don't see it in your inbox, be sure to check your spam or check your junk folder, okay?

Speaker speaker\_2: Sounds good.

Speaker speaker\_1: Awesome. Well, is there anything else I could help you out with today?

Speaker speaker\_2: That was all. Thank you so much.

Speaker speaker\_1: You're welcome. You have a great day, okay?

Speaker speaker\_2: You too. Bye bye.

Speaker speaker\_1: All right. Bye bye.