

Transcript: Justin

Mills-6066951512604672-4768365885734912

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Well, yes, I had, um, got a text message about a job for you all. Do you mind reading out the text message for me please? "Congrats on your job with Surge. You will be auto-enrolled in Med-Cal... Med-Cal Rx within 30 days. Call this text..." And then they got the number. I'm trying to see what it is. Yeah, so the text message you received was just congratulating you with, on a job with Surge Staffing and letting you know you would be automatically enrolled into that medical plan usually 30 days after your first paycheck. So you had the option to either accept the medical plan or the option to opt out of it. It's for health insurance.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Well, yes, I had, um, got a text message about a job for you all.

Speaker speaker_1: Do you mind reading out the text message for me please?

Speaker speaker_2: "Congrats on your job with Surge. You will be auto-enrolled in Med-Cal... Med-Cal Rx within 30 days. Call this text..." And then they got the number. I'm trying to see what it is.

Speaker speaker_1: Yeah, so the text message you received was just congratulating you with, on a job with Surge Staffing and letting you know you would be automatically enrolled into that medical plan usually 30 days after your first paycheck. So you had the option to either accept the medical plan or the option to opt out of it. It's for health insurance.