

Transcript: Justin

Mills-6046827120377856-6118872428527616

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, yes, sir. I was calling because I had put in my timesheet for last week, which wasn't anything but two days, and I think it wasn't even a full day, but for some reason, it seems as if the staffing coordinator at my last placement didn't approve it or something of sort, which that's the message that I received. So, I called Ms. Mary and I asked her, and I think she referred me to you guys to call y'all. Um, well, us at Benefits and a Card, we're the benefit administrators for your staffing agency, so we deal with their health insurance. Oh, that didn't..... I was gonna ask, she sent me the number for signing my pay roll. I'm, honestly, I don't know, but I would just reach back out to that staffing agency you work for just to verify. But we deal with their health insurance- Oh, okay. ... here at Benefits and a Card. Yes, sir. Okay. Yeah. Is there anything else I can help you out with today? No, sir. That's it. Thank you. You're welcome. You have a great day, okay? You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh, yes, sir. I was calling because I had put in my timesheet for last week, which wasn't anything but two days, and I think it wasn't even a full day, but for some reason, it seems as if the staffing coordinator at my last placement didn't approve it or something of sort, which that's the message that I received. So, I called Ms. Mary and I asked her, and I think she referred me to you guys to call y'all.

Speaker speaker_1: Um, well, us at Benefits and a Card, we're the benefit administrators for your staffing agency, so we deal with their health insurance.

Speaker speaker_2: Oh, that didn't..... I was gonna ask, she sent me the number for signing my pay roll.

Speaker speaker_1: I'm, honestly, I don't know, but I would just reach back out to that staffing agency you work for just to verify. But we deal with their health insurance-

Speaker speaker_2: Oh, okay.

Speaker speaker_1: ... here at Benefits and a Card.

Speaker speaker_2: Yes, sir. Okay.

Speaker speaker_1: Yeah. Is there anything else I can help you out with today?

Speaker speaker_2: No, sir. That's it. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You too.

Speaker speaker_1: All right. Bye-bye.