

Transcript: Justin

Mills-6046115379331072-5955481737936896

Full Transcript

You are calling Benefits Center Card. This is Justin. How can I help you today? Uh, yes. I got a text message saying that I've been auto-enrolled for, um, uh, a job. No, sir. So that text message that you received was congratulating you on a job with Surge Staffing, letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you had the option to either accept it or the option to opt out of it. It's for health insurance. Oh, okay. Thank you. You're welcome. Was there anything else I could help you out with today? Uh, no, sir. Okay. Well, you have a wonderful day, all right? All right. All right. Bye-bye.

Conversation Format

Speaker speaker_0: You are calling Benefits Center Card. This is Justin. How can I help you today?

Speaker speaker_1: Uh, yes. I got a text message saying that I've been auto-enrolled for, um, uh, a job.

Speaker speaker_0: No, sir. So that text message that you received was congratulating you on a job with Surge Staffing, letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you had the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_1: Oh, okay. Thank you.

Speaker speaker_0: You're welcome. Was there anything else I could help you out with today?

Speaker speaker_1: Uh, no, sir.

Speaker speaker_0: Okay. Well, you have a wonderful day, all right?

Speaker speaker_1: All right.

Speaker speaker_0: All right. Bye-bye.