

Transcript: Justin

Mills-6042660113661952-5449169520214016

Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Hey, I was wanting to get this, uh, medical insurance thing on my pay stub taken off. Okay. What's that staffing agency you work for? Surge. And the last four of your social? Uh, 0949. And what was your first and last name? Nicholas Abshire. Okay. And for security purposes, could you verify your home address, including city, state and zip code, Nicholas? Uh, 888 Gazaway Road, Boaz, Alabama. And your date of birth? Uh, 07/14/2002. And a good telephone number. I have a 256-570-4888? Yep. And the email I have is nickabshire76@icloud? Yes, sir. Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay, Nicholas? All right. Thank you. You're welcome. You have a great day, okay? All right. You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Hey, I was wanting to get this, uh, medical insurance thing on my pay stub taken off.

Speaker speaker_0: Okay. What's that staffing agency you work for?

Speaker speaker_1: Surge.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: Uh, 0949.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Nicholas Abshire.

Speaker speaker_0: Okay. And for security purposes, could you verify your home address, including city, state and zip code, Nicholas?

Speaker speaker_1: Uh, 888 Gazaway Road, Boaz, Alabama.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: Uh, 07/14/2002.

Speaker speaker_0: And a good telephone number. I have a 256-570-4888?

Speaker speaker_1: Yep.

Speaker speaker_0: And the email I have is nickabshire76@icloud?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay, Nicholas?

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: All right. You too.

Speaker speaker_0: All right. Bye-bye.