

Transcript: Justin

Mills-6003478044393472-5284087665311744

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Thank you for calling Benefits in a Card. This is Justin. I'm going to- Yes. Okay. Yeah, I'd like to, uh, add dental and vision. Okay. What's the staffing agency you work for? Hamilton Reicher, Reicher. And the last four of your Social? 8410. And what was your first and last name? Veronica Curtis. And for security purposes, can you verify the home address, including city, state and zip code, Veronica? Uh, 100 East Flamingo Street, Tupelo, Mississippi 38804. And confirm your date of birth? 9/12/85. And a good telephone number have a 601-781-0707. Yes, sir. And does the email have his VCurtis85@icloud? Yes, sir. Okay, so let's see here. So dental and vision for employee only. Correct? Yes, sir. Okay. Anything else? Not that we have. Okay, so doing dental and vision for employee only would make your total deductions \$5.37 per week, if you authorize Hamilton Reicher to make the deduction for you. Yes, sir. Okay, so I'm going to go ahead and save that. So I do want to let you know that this pending enrollment will take one to two weeks to go through. Then whenever you witness your first payroll deduction of the \$5.37 come off your paycheck, coverage begins the Monday we receive that deduction from Hamilton Reicher. Seven to 10 business days later, you'll receive all of your policy and ID card information in the mail. Other than that, Veronica, is there anything else I can help you out with today? Uh, not that I have. When would, when would I be able to start using it? Um, so like I said, pending enrollments take one to two weeks to go through. And then whenever- Okay. ... you witness that deduction of that \$5.37 come off your paycheck, coverage begins the Monday, that following Monday. Okay. All right. Is there anything else I can help you out with today? Not that I have. Yeah. Awesome. Well, you have a wonderful day, okay? All right. You too. All right, bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Thank you for calling Benefits in a Card. This is Justin. I'm going to-

Speaker speaker_2: Yes.

Speaker speaker_1: Okay.

Speaker speaker_2: Yeah, I'd like to, uh, add dental and vision.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: Hamilton Reicher, Reicher.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 8410.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Veronica Curtis.

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code, Veronica?

Speaker speaker_2: Uh, 100 East Flamingo Street, Tupelo, Mississippi 38804.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: 9/12/'85.

Speaker speaker_1: And a good telephone number have a 601-781-0707.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And does the email have his VCurtis85@icloud?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay, so let's see here. So dental and vision for employee only. Correct?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. Anything else?

Speaker speaker_2: Not that we have.

Speaker speaker_1: Okay, so doing dental and vision for employee only would make your total deductions \$5.37 per week, if you authorize Hamilton Reicher to make the deduction for you.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay, so I'm going to go ahead and save that. So I do want to let you know that this pending enrollment will take one to two weeks to go through. Then whenever you witness your first payroll deduction of the \$5.37 come off your paycheck, coverage begins the Monday we receive that deduction from Hamilton Reicher. Seven to 10 business days later, you'll receive all of your policy and ID card information in the mail. Other than that, Veronica, is there anything else I can help you out with today?

Speaker speaker_2: Uh, not that I have. When would, when would I be able to start using it?

Speaker speaker_1: Um, so like I said, pending enrollments take one to two weeks to go through. And then whenever-

Speaker speaker_2: Okay.

Speaker speaker_1: ... you witness that deduction of that \$5.37 come off your paycheck, coverage begins the Monday, that following Monday.

Speaker speaker_2: Okay. All right.

Speaker speaker_1: Is there anything else I can help you out with today?

Speaker speaker_2: Not that I have. Yeah.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: All right. You too.

Speaker speaker_1: All right, bye-bye.