

Transcript: Justin

Mills-5982987593138176-6740349543202816

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? How you doing, Justin? Um, I was calling, uh, because I had... Uh, I received a message, something about, uh, a benefits card or something, but I... I was just- Yeah, you- ... uh, reaching out to see, um, what was this. Yeah. Do you mind reading out the text message for me, please? Um, just give me one second. Let me pull it back up. Uh, it says, "Open enrollment for Megaforce begins today. Enroll, make changes, contact their benefits in a card." And they told me to call 1-800-497-4856 or visit the website. Yeah. The text message- I'll be right back. Yes. The text message you received was just informing you that Megaforce started their open enrollment, so you had the option to enroll, make changes or cancel benefits offered through them, like health insurance. Oh, okay. Okay. I didn't... I didn't know what the message was. No worries. Is there anything else I could help you out with today? Um, no, sir. Awesome. Well, you have a wonderful day, okay? You have a blessed one. You as well. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: How you doing, Justin? Um, I was calling, uh, because I had... Uh, I received a message, something about, uh, a benefits card or something, but I... I was just-

Speaker speaker_1: Yeah, you-

Speaker speaker_2: ... uh, reaching out to see, um, what was this.

Speaker speaker_1: Yeah. Do you mind reading out the text message for me, please?

Speaker speaker_2: Um, just give me one second. Let me pull it back up. Uh, it says, "Open enrollment for Megaforce begins today. Enroll, make changes, contact their benefits in a card." And they told me to call 1-800-497-4856 or visit the website.

Speaker speaker_1: Yeah. The text message-

Speaker speaker_2: I'll be right back.

Speaker speaker_1: Yes. The text message you received was just informing you that Megaforce started their open enrollment, so you had the option to enroll, make changes or cancel benefits offered through them, like health insurance.

Speaker speaker_2: Oh, okay. Okay. I didn't... I didn't know what the message was.

Speaker speaker_1: No worries. Is there anything else I could help you out with today?

Speaker speaker_2: Um, no, sir.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: You have a blessed one.

Speaker speaker_1: You as well. Bye-bye.