

Transcript: Justin

Mills-5982272297582592-5878201112805376

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi, Justin. My name is Nori Sosa, and I am a new hire here in, uh, the Frankfurt office, and I was just trying to see if you can, um, help me get started to log in my computer. Um... Now, are you working with the staffing agency directly, or are you working through an assignment through them? Uh, through the staffing directly. Um, so I would honestly reach out to them because, honestly, I don't, we only deal with their health insurance. Oh. Okay. Okay. Well, is there anything- Okay. Sounds good. ... I can help you out with today? Uh, no, that'll be all. Thank you. You're welcome. You have a great day, okay? Mm-hmm. You too. Bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi, Justin. My name is Nori Sosa, and I am a new hire here in, uh, the Frankfurt office, and I was just trying to see if you can, um, help me get started to log in my computer.

Speaker speaker_1: Um... Now, are you working with the staffing agency directly, or are you working through an assignment through them?

Speaker speaker_2: Uh, through the staffing directly.

Speaker speaker_1: Um, so I would honestly reach out to them because, honestly, I don't, we only deal with their health insurance.

Speaker speaker_2: Oh. Okay.

Speaker speaker_1: Okay. Well, is there anything-

Speaker speaker_2: Okay. Sounds good.

Speaker speaker_1: ... I can help you out with today?

Speaker speaker_2: Uh, no, that'll be all. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: Mm-hmm. You too. Bye.

Speaker speaker_1: All right. Bye-bye.