

Transcript: Justin

Mills-5973093428936704-6397029786501120

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? I would like... Thank you for calling Benefits and a Card. This is Justin. How can I help you today? I would like to cancel my insurance. Okay. What's- Yeah. ... happening? Who do you work for? Uh, Zepco. You said Zeppler? No, Zepco. Zepco, okay. And the last four of your social? Uh, 0630. And what was your first and last name? Caleb Burris. And for security purposes, can you verify your home address, including city, state and zip code, Caleb? Yeah. 11700, uh, North Valley Apartments in... 1117. City, state and zip code? Uh, 74017. And your date of birth? 02/14/05. And a good telephone number you have is 918-443-8225? Yeah. And the email I have is caleburrus40@gmail? Yeah. Okay. Um, so looking at the file, it looks like you're in a pending request sent for enrollment. However, I'll go ahead and cancel that for you. But I do want to let you know, since it was a pending request sent for enrollment, there will be one deduction that does come off. But after that, you will be officially canceled. Okay? All right. Thanks. You're welcome. Is there anything else I could assist you with today? No, that was enough. Awesome. You're welcome. You have a great weekend, okay? Yeah. Yeah. You too, man. All right. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: I would like...

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: I would like to cancel my insurance.

Speaker speaker_0: Okay. What's-

Speaker speaker_1: Yeah.

Speaker speaker_0: ... happening? Who do you work for?

Speaker speaker_1: Uh, Zepco.

Speaker speaker_0: You said Zeppler?

Speaker speaker_1: No, Zepco.

Speaker speaker_0: Zepco, okay. And the last four of your social?

Speaker speaker_1: Uh, 0630.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Caleb Burris.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code, Caleb?

Speaker speaker_1: Yeah. 11700, uh, North Valley Apartments in... 1117.

Speaker speaker_0: City, state and zip code?

Speaker speaker_1: Uh, 74017.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 02/14/05.

Speaker speaker_0: And a good telephone number you have is 918-443-8225?

Speaker speaker_1: Yeah.

Speaker speaker_0: And the email I have is caleburrus40@gmail?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. Um, so looking at the file, it looks like you're in a pending request sent for enrollment. However, I'll go ahead and cancel that for you. But I do want to let you know, since it was a pending request sent for enrollment, there will be one deduction that does come off. But after that, you will be officially canceled. Okay?

Speaker speaker_1: All right. Thanks.

Speaker speaker_0: You're welcome. Is there anything else I could assist you with today?

Speaker speaker_1: No, that was enough.

Speaker speaker_0: Awesome. You're welcome. You have a great weekend, okay?

Speaker speaker_1: Yeah. Yeah. You too, man.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Bye.