

Transcript: Justin

Mills-5945610507698176-5789451469504512

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Hi. So, I signed up for the American Public Life for year 2024, but I want to cancel it for this year. Okay. Um, what's the staffing agency you work for? Uh, Creative Circle. And the last four of your Social? 2945. And what was your first and last name? First name is Mylium, last name is Kim. And for security purposes, can you verify your home address, including city, state and zip code, Mylium? Sure. It's 213-02 42nd Avenue B, Side 11361. And confirm your date of birth? February 12, 1986. And a good telephone number have is 347-882-4477? Yes. And the email I have is myliumkim@gmail.com? Yes. Okay, so let's see here. And just to confirm, you wanted to cancel the dental term life vision bundle? Yes. Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through, so it is possible for you to experience one or two more final payroll deductions. But after that, you should be officially canceled. Okay, Mylium? Okay. Does that include the vision MetLife? Uh, yes, the dental term life vision bundle for \$7.90. Oh, okay. Okay. All right. Okay. Okay. Is there anything else I could help you out with today? Um, that's it. Awesome. Well, thank you for calling Benefits and Occur. And I hope you have a wonderful day, okay? Okay. Okay, thank you. Thank you. You're welcome. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_2: Hi. So, I signed up for the American Public Life for year 2024, but I want to cancel it for this year.

Speaker speaker_1: Okay. Um, what's the staffing agency you work for?

Speaker speaker_2: Uh, Creative Circle.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 2945.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: First name is Mylium, last name is Kim.

Speaker speaker_1: And for security purposes, can you verify your home address, including city, state and zip code, Mylium?

Speaker speaker_2: Sure. It's 213-02 42nd Avenue B, Side 11361.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: February 12, 1986.

Speaker speaker_1: And a good telephone number have is 347-882-4477?

Speaker speaker_2: Yes.

Speaker speaker_1: And the email I have is myliumkim@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay, so let's see here. And just to confirm, you wanted to cancel the dental term life vision bundle?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through, so it is possible for you to experience one or two more final payroll deductions. But after that, you should be officially canceled. Okay, Mylium?

Speaker speaker_2: Okay. Does that include the vision MetLife?

Speaker speaker_1: Uh, yes, the dental term life vision bundle for \$7.90.

Speaker speaker_2: Oh, okay. Okay. All right. Okay.

Speaker speaker_1: Okay. Is there anything else I could help you out with today?

Speaker speaker_2: Um, that's it.

Speaker speaker_1: Awesome. Well, thank you for calling Benefits and Occur. And I hope you have a wonderful day, okay?

Speaker speaker_2: Okay. Okay, thank you. Thank you.

Speaker speaker_1: You're welcome. Bye-bye.

Speaker speaker_2: Bye.