

Transcript: Justin

Mills-5903014081019904-6196744361033728

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Is he a freak? ■... Go ahead, Magic. Good afternoon. May I speak with Magic Johnson? Hello? Good afternoon. May I speak with Magic Johnson? Yes, this is him. Awesome. This is Justin from Benefits and a Card calling on behalf of MAU. How are you doing today? I'm doing good. Awesome. Just to let you know that this call is being recorded for training and quality assurance purposes. However, we received an enrollment form from MAU dated November 1st letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you left it blank. So I'm just reaching out confirming what you wanted to do. Health insurance? Correct. Uh, I don't really too much remember anything about... I never did no filling out... I don't know nothing about, you know, how that goes. So I mean, I don't know. Okay. I mean, I'm at, I'm at Mobis right now actually for the, um, for orientation. Okay. Did you want to enroll into benefits or did you want to opt out of benefits? Because I can opt you out for now and just email you a copy of the benefit guide and have you look it over if need be. No, I just, uh, you can just... I don't really want to try to do that right now. No worries. Like a... So I'll go ahead and process this as a declination for you, but is there anything else I could help you out with today? Uh, no, sir. Awesome. Well, you have a wonderful day, okay? All right. All right, bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Is he a freak? ■...

Speaker speaker_2: Go ahead, Magic. Good afternoon. May I speak with Magic Johnson?

Speaker speaker_1: Hello?

Speaker speaker_2: Good afternoon. May I speak with Magic Johnson?

Speaker speaker_1: Yes, this is him.

Speaker speaker_2: Awesome. This is Justin from Benefits and a Card calling on behalf of MAU. How are you doing today?

Speaker speaker_1: I'm doing good.

Speaker speaker_2: Awesome. Just to let you know that this call is being recorded for training and quality assurance purposes. However, we received an enrollment form from MAU dated November 1st letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you left it blank. So I'm just reaching out confirming what you wanted to do.

Speaker speaker_1: Health insurance?

Speaker speaker_2: Correct.

Speaker speaker_1: Uh, I don't really too much remember anything about... I never did no filling out... I don't know nothing about, you know, how that goes. So I mean, I don't know.

Speaker speaker_2: Okay.

Speaker speaker_1: I mean, I'm at, I'm at Mobis right now actually for the, um, for orientation.

Speaker speaker_2: Okay. Did you want to enroll into benefits or did you want to opt out of benefits? Because I can opt you out for now and just email you a copy of the benefit guide and have you look it over if need be.

Speaker speaker_1: No, I just, uh, you can just... I don't really want to try to do that right now.

Speaker speaker_2: No worries.

Speaker speaker_1: Like a...

Speaker speaker_2: So I'll go ahead and process this as a declination for you, but is there anything else I could help you out with today?

Speaker speaker_1: Uh, no, sir.

Speaker speaker_2: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: All right.

Speaker speaker_2: All right, bye-bye.