

Transcript: Justin

Mills-5902249946824704-6039658164436992

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? I, I just got a phone call and I, I believe it must have been a scam and this was the number they gave. They said it- Uh, no ma'am. They said it was Amazon. They said it was Amazon from this telephone number? Yes. The... I just came in and I don't know, I thought it was kind of suspicious and, uh, I told them I wasn't given... Supposedly somebody ordered like \$2,000 off of my, my card and they want to know if I did it or not. And that- Yeah. No. It just sounded so weird and I'm like, "I'm gonna call this number and see." I don't need to- Totally understand. Well us at Benefits and a Card, we are benefit administrators for staffing agencies, so we deal with health insurance, so any scam call that you received, I would go ahead and disregard it. I would disregard this number. I knew it didn't look... it just didn't look right to me. Okay. I understand. And I guess I was right. But yes, we deal with health insurance here at Benefits- Oh. ... and Cards, yeah. I'm sorry that you had to experience that. Well, no, I'm sorry to have bothered you. No worries. That's okay. All right. Well, sorry. No worries. You have a great day, okay? Thank you and you too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: I, I just got a phone call and I, I believe it must have been a scam and this was the number they gave. They said it-

Speaker speaker_0: Uh, no ma'am.

Speaker speaker_1: They said it was Amazon.

Speaker speaker_0: They said it was Amazon from this telephone number?

Speaker speaker_1: Yes. The... I just came in and I don't know, I thought it was kind of suspicious and, uh, I told them I wasn't given... Supposedly somebody ordered like \$2,000 off of my, my card and they want to know if I did it or not. And that-

Speaker speaker_0: Yeah. No.

Speaker speaker_1: It just sounded so weird and I'm like, "I'm gonna call this number and see." I don't need to-

Speaker speaker_0: Totally understand. Well us at Benefits and a Card, we are benefit administrators for staffing agencies, so we deal with health insurance, so any scam call that you received, I would go ahead and disregard it.

Speaker speaker_1: I would disregard this number. I knew it didn't look... it just didn't look right to me.

Speaker speaker_0: Okay. I understand.

Speaker speaker_1: And I guess I was right.

Speaker speaker_0: But yes, we deal with health insurance here at Benefits-

Speaker speaker_1: Oh.

Speaker speaker_0: ... and Cards, yeah. I'm sorry that you had to experience that.

Speaker speaker_1: Well, no, I'm sorry to have bothered you.

Speaker speaker_0: No worries. That's okay.

Speaker speaker_1: All right. Well, sorry.

Speaker speaker_0: No worries. You have a great day, okay?

Speaker speaker_1: Thank you and you too.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Bye.