Transcript: Justin Mills-5884407108255744-4737818478166016

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yeah, I was calling to waive the benefits thing. I was supposed to start this job through the temp service today, and they told me to call this number, I guess. Okay. So you want to opt out of benefits? Yeah. Okay. What's that staffing agency you work for? Serge. And the last four of your Social? 9691. And what was your first name, last name? Larry Larkin. L-A-R-K-I-N. And did you recently just start with, uh, Serge Staffing? Yes. Today is my first day. Okay. 'Cause I wasn't seeing your file on our system just yet, so in order for me to create a file on our system to opt you out of Serge's benefits, I need your full Social. 288-72-9691. And your home address, including city, state and ZIP code. 5 South Timber Hollow Drive, Apartment 521, Fairfield, Ohio 45014. And what else you need? And your date of birth? January 3rd, 1977. And a good telephone number I have is 635-6514? Yes. And do you have a good email? Mrlarrylarkin55@gmail.com. Gmail, okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today, Larry? That's it. Thank you. You're welcome. You have a great day, okay? You too. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yeah, I was calling to waive the benefits thing. I was supposed to start this job through the temp service today, and they told me to call this number, I guess.

Speaker speaker_0: Okay. So you want to opt out of benefits?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. What's that staffing agency you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 9691.

Speaker speaker_0: And what was your first name, last name?

Speaker speaker_1: Larry Larkin. L-A-R-K-I-N.

Speaker speaker_0: And did you recently just start with, uh, Serge Staffing?

Speaker speaker_1: Yes. Today is my first day.

Speaker speaker_0: Okay. 'Cause I wasn't seeing your file on our system just yet, so in order for me to create a file on our system to opt you out of Serge's benefits, I need your full Social.

Speaker speaker_1: 288-72-9691.

Speaker speaker_0: And your home address, including city, state and ZIP code.

Speaker speaker_1: 5 South Timber Hollow Drive, Apartment 521, Fairfield, Ohio 45014. And what else you need?

Speaker speaker_0: And your date of birth?

Speaker speaker_1: January 3rd, 1977.

Speaker speaker_0: And a good telephone number I have is 635-6514?

Speaker speaker_1: Yes.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Mrlarrylarkin55@gmail.com.

Speaker speaker_0: Gmail, okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today, Larry?

Speaker speaker_1: That's it. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: Bye.