

Transcript: Justin

Mills-5883320367890432-5321091096559616

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Go ahead. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hello. Um, I've been getting a text, uh, to enroll to the benefits or something like that. I work with, uh, Partners Personnel. Yeah. The text message you received was probably a courtesy reminder from Partners letting you know you're eligible to be enrolled into their health insurance. So you have the option to enroll, stuff like that, um, like medical benefits. However, I can email you a copy of a benefit guide if you want something to look over. Oh, okay. Yeah. C- Can you please? Yeah. Do you have a good email I can send this to? Yes. It's, um, ayunguagerardo... Uh, you want me to spell it? It's A-Y-U-N-G-U-A, and then Gerardo is G-E-R-A-R-D-O 45@gmail.com. And just to confirm, A-Y-U-N-G U-A-G-E-R-A-R-D-O 4-5@gmail? Yes. Correct. Okay. So things that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder. Okay? Okay. Yeah. Is there anything else I can help you out with today? Uh, no, that's it. Awesome. Well, you have a wonderful day, okay? All right. Thank you. You too. Appreciate it. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Go ahead.

Speaker speaker_2: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hello. Um, I've been getting a text, uh, to enroll to the benefits or something like that. I work with, uh, Partners Personnel.

Speaker speaker_2: Yeah. The text message you received was probably a courtesy reminder from Partners letting you know you're eligible to be enrolled into their health insurance. So you have the option to enroll, stuff like that, um, like medical benefits. However, I can email you a copy of a benefit guide if you want something to look over.

Speaker speaker_1: Oh, okay. Yeah. C- Can you please?

Speaker speaker_2: Yeah. Do you have a good email I can send this to?

Speaker speaker_1: Yes. It's, um, ayunguagerardo... Uh, you want me to spell it? It's A-Y-U-N-G-U-A, and then Gerardo is G-E-R-A-R-D-O 45@gmail.com.

Speaker speaker_2: And just to confirm, A-Y-U-N-G U-A-G-E-R-A-R-D-O 4-5@gmail?

Speaker speaker_1: Yes. Correct.

Speaker speaker_2: Okay. So things that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder. Okay?

Speaker speaker_1: Okay.

Speaker speaker_2: Yeah. Is there anything else I can help you out with today?

Speaker speaker_1: Uh, no, that's it.

Speaker speaker_2: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: All right. Thank you. You too. Appreciate it.

Speaker speaker_2: All right. Bye-bye.