

Transcript: Justin

Mills-5878701267664896-6385083179909120

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi. I just wanted to enroll in the benefits as far as 30 days, okay? Okay. What's the staffing agency you work for? Uh, Partner Social. And the last four of your social? 5612. And your first and last name? Rosanna Mesa. And for security purposes, can you verify your home address, including city, state and zip code? Mm. Uh, mine is 1800 Yucateca Street, Perris, California 92570. Okay. And your date of birth? 12/09/06. And a good telephone number have as 951-464-2813. Yep. And the email have as rosannameza806 at gmail? Yes, sir. Okay. And what did you want to be enrolled into? Um, what were you offering? Well, I do know that Partners, they do offer five different medical plans. Um, FreeRx, virtual vira- uh, virtual primary care, dental, short-term disability, term life which is life insurance, vision, critical illness, group accident, and behavioral health. However, the medical plans, they range from preventative healthcare services from \$16.80. Um, three plans that cover hospitals, doctors and medications ranging from \$17.66 to \$43.28. And then the last medical plan is \$43.76 with combination coverages for preventative services plus hospitals, doctors, and medications. OK. Um, you know what? I'm gonna give you a call back. Okay. Is there anything else I could help you out with today? No. Thank you. You're welcome. You have a great day. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. I just wanted to enroll in the benefits as far as 30 days, okay?

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Uh, Partner Social.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 5612.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Rosanna Mesa.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: Mm. Uh, mine is 1800 Yucateca Street, Perris, California 92570.

Speaker speaker_0: Okay. And your date of birth?

Speaker speaker_1: 12/09/06.

Speaker speaker_0: And a good telephone number have as 951-464-2813.

Speaker speaker_1: Yep.

Speaker speaker_0: And the email have as rosannameza806 at gmail?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. And what did you want to be enrolled into?

Speaker speaker_1: Um, what were you offering?

Speaker speaker_0: Well, I do know that Partners, they do offer five different medical plans. Um, FreeRx, virtual vira- uh, virtual primary care, dental, short-term disability, term life which is life insurance, vision, critical illness, group accident, and behavioral health. However, the medical plans, they range from preventative healthcare services from \$16.80. Um, three plans that cover hospitals, doctors and medications ranging from \$17.66 to \$43.28. And then the last medical plan is \$43.76 with combination coverages for preventative services plus hospitals, doctors, and medications.

Speaker speaker_1: OK. Um, you know what? I'm gonna give you a call back.

Speaker speaker_0: Okay. Is there anything else I could help you out with today?

Speaker speaker_1: No. Thank you.

Speaker speaker_0: You're welcome. You have a great day. All right.