

Transcript: Justin

Mills-5865122631696384-6078456308088832

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yes, I got a email and I'm calling to find out what is this concerning of. Uh, do you mind reading out the email? Okay. One moment. Okay. Um, it says, "New benefit announcement. Activate your benefit in a card account." Yeah. So- I don't know if they- No. So the email you received was just a courtesy reminder from Surge Staffing to let you know that to activate your benefits in a card account, um, to activate your benefits, um, offered through Surge Staffing. Oh, with Surge I have an account with them. I have an account- Correct. ... that's ... it's on there. Correct. Okay, thank you. You're welcome. You have a great day, okay? Thank you. You do the same. Bye-bye. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes, I got a email and I'm calling to find out what is this concerning of.

Speaker speaker_0: Uh, do you mind reading out the email?

Speaker speaker_1: Okay. One moment.

Speaker speaker_0: Okay.

Speaker speaker_1: Um, it says, "New benefit announcement. Activate your benefit in a card account."

Speaker speaker_0: Yeah. So-

Speaker speaker_1: I don't know if they-

Speaker speaker_0: No. So the email you received was just a courtesy reminder from Surge Staffing to let you know that to activate your benefits in a card account, um, to activate your benefits, um, offered through Surge Staffing.

Speaker speaker_1: Oh, with Surge I have an account with them. I have an account-

Speaker speaker_0: Correct.

Speaker speaker_1: ... that's ... it's on there.

Speaker speaker_0: Correct.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Thank you. You do the same. Bye-bye.

Speaker speaker_0: All right.