

Transcript: Justin

Mills-5865063290683392-5358813197025280

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi. Hi, Justin. My name's Natasha. I'm calling from a provider's office. I'm actually just trying to get a fax back of benefits, and I'm not in the right area. Can you, um, put me in the right area for that, please? Yeah. Um, bear with me one second, okay? Okay. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. Hi, Justin. My name's Natasha. I'm calling from a provider's office. I'm actually just trying to get a fax back of benefits, and I'm not in the right area. Can you, um, put me in the right area for that, please?

Speaker speaker_0: Yeah. Um, bear with me one second, okay?

Speaker speaker_1: Okay. Thank you.