

Transcript: Justin

Mills-5854846737891328-6630399115968512

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi, Justin. Uh, I'm Dylan. Um, I called about, like, two weeks ago, uh, to sign up for dental and vision through ManCan, uh, but I'm not sure if I actually, like, signed up for it properly. I haven't received my card yet. Yeah. Let me check on that for you. So ManCan, what's the last four of your Social? Uh, 4466. And for security purposes, could you verify your home address, including city, state and zip code, Dylan? Uh, 10595 Portage Street, um, 44614 Canal Fulton, Ohio. And confirm your date of birth? Uh, January 29th, 2004. And a good telephone number has 330-500-9121. Yep. And the email I have is ashersolecy@Gmail? Yep. Okay. So looking at the calendar, it looks like you actually became active in the coverage as of today. Um, so you should be receiving physical ID cards early next week. However, if you did call back Thursday or Friday of this week, we can email them to you then 'cause it does take the insurance carrier at least 72 hours to generate policy numbers. Okay. Uh, I'm fine with whatever. I just need to make a dentist appointment soon. That's all. Okay. Um, but as of right now, you are currently active in the coverage. Okay, cool. Thank you. You're welcome. Is there anything else I could assist you with today, Dylan? Uh, no, that's all. Awesome. Well, you have a wonderful day. Okay? You too. All right. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. Uh, I'm Dylan. Um, I called about, like, two weeks ago, uh, to sign up for dental and vision through ManCan, uh, but I'm not sure if I actually, like, signed up for it properly. I haven't received my card yet.

Speaker speaker_0: Yeah. Let me check on that for you. So ManCan, what's the last four of your Social?

Speaker speaker_1: Uh, 4466.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Dylan?

Speaker speaker_1: Uh, 10595 Portage Street, um, 44614 Canal Fulton, Ohio.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: Uh, January 29th, 2004.

Speaker speaker_0: And a good telephone number has 330-500-9121.

Speaker speaker_1: Yep.

Speaker speaker_0: And the email I have is ashersolecy@Gmail?

Speaker speaker_1: Yep.

Speaker speaker_0: Okay. So looking at the calendar, it looks like you actually became active in the coverage as of today. Um, so you should be receiving physical ID cards early next week. However, if you did call back Thursday or Friday of this week, we can email them to you then 'cause it does take the insurance carrier at least 72 hours to generate policy numbers.

Speaker speaker_1: Okay. Uh, I'm fine with whatever. I just need to make a dentist appointment soon. That's all.

Speaker speaker_0: Okay. Um, but as of right now, you are currently active in the coverage.

Speaker speaker_1: Okay, cool. Thank you.

Speaker speaker_0: You're welcome. Is there anything else I could assist you with today, Dylan?

Speaker speaker_1: Uh, no, that's all.

Speaker speaker_0: Awesome. Well, you have a wonderful day. Okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Bye.